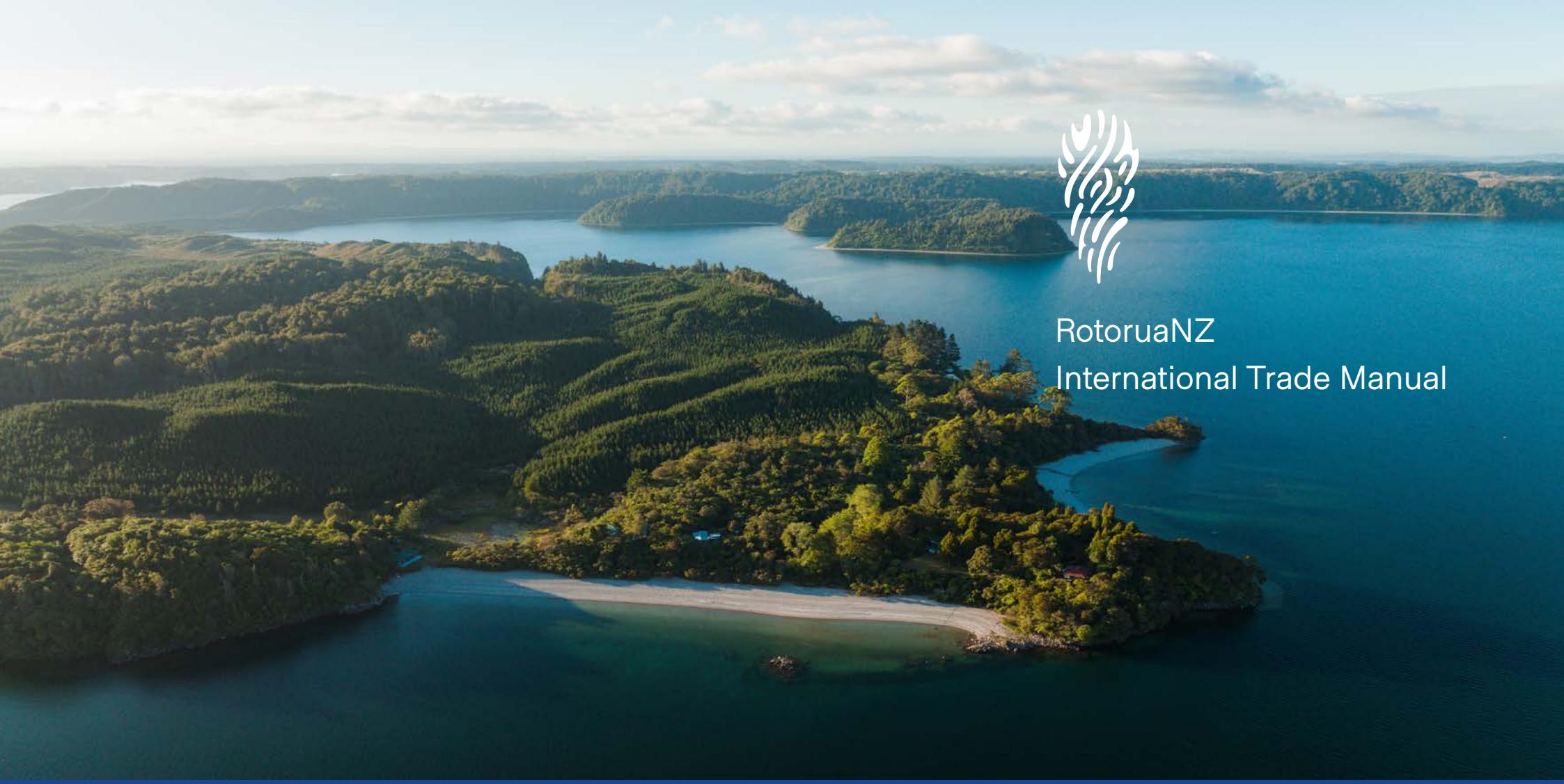

RotoruaNZ International Trade Manual

ROTORUA

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Welcome

Nau mai, haere mai ki Rotorua

Rotorua is an outstanding destination with a wide range of experiences for your clients to enjoy. They can explore the region's remarkable geothermal landscape up close, walk along the edge of a volcanic crater, unwind in natural spa therapies and hot pools, or get their adrenaline fix with a range of adventure activities. For a slower pace, a scenic eco-cruise on one of the region's beautiful lakes offers the perfect way to take in the surroundings.

There is so much more to discover in this year-round destination, with a constantly evolving range of experiences on offer. Local tour operators are continually developing new products, activities and packages, which means navigating the options and building the right itinerary for your clients can sometimes feel overwhelming. That's where we come in. As your on-the-ground Rotorua experts, we're here to work closely with you to shape the best possible experience for your clients.

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Eastern Markets

Kyle Kydd

International Trade Manager - Eastern Markets

Kyle.Kydd@RotoruaNZ.com

+64 21 760 052

I grew up in the beautiful Coromandel region, near the iconic Hot Water Beach. My career has taken me through a range of industries - from commercial diving to forestry - giving me the chance to explore some incredible, remote parts of the world. With over 20 years of experience in the Rotorua tourism industry, I'm passionate about sharing my knowledge and helping visitors connect with Rotorua in a meaningful way.

Elaine Geng

International Trade Executive

Elaine.Geng@RotoruaNZ.com

+64 21 269 2954

Born and raised in Henan, China, I moved to New Zealand in 2015 after graduating from university. With 10 years in tourism, I know Rotorua inside out. I often describe it as a 'village" - small, welcoming, and deeply connected. It's the kind of place where a casual chat over coffee can turn into discovering a shared friend. You'll usually find me walking through the Redwoods Forest or enjoying a relaxing soak in the geothermal hot pools.

Western Markets

Kim McVicker

International Trade Manager

Kim.Mcvicker@RotoruaNZ.com

+64 27 232 5920

Born and bred in Rotorua, I began my career in tourism as a white-water rafting guide on the Kaituna River, one of the best ways to experience the energy and natural beauty of this place while sharing it with visitors from around the world. What makes Rotorua truly unique isn't just the iconic experiences, but the depth and diversity of things to do, whether you're visiting or lucky enough to live here. Outside of work, you'll find me making the most of the great outdoors, mountain biking or running through the Whakarewarewa Forest.

Sabrina Gogg

International Trade Executive

Sabrina.Gogg@RotoruaNZ.com

+64 21 269 5490

Born and raised in Germany, I came to New Zealand in 2011 after finishing my university degree, originally planning to brush up on my English. Fast forward 15 years, and I'm still here! I completely fell in love with New Zealand especially Rotorua, which I've called home ever since. It's pretty hard to get bored in Rotorua, and even after more than a decade, I still love getting out and enjoying everything it has to offer. You'll usually find me with a coffee in hand at the Redwoods chasing my kid around, relaxing by one of our lakes, or soaking in a hot pool.

Our Team

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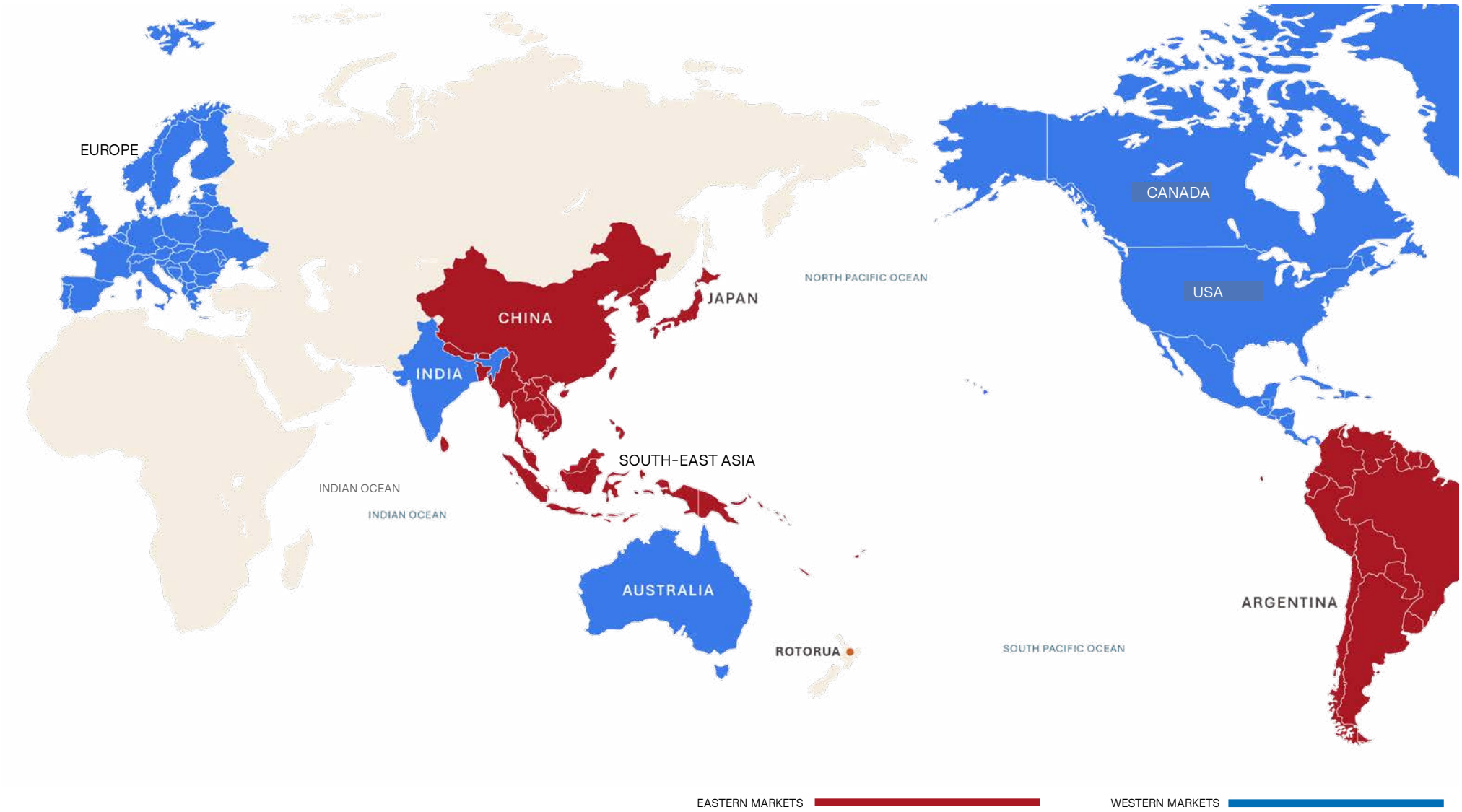

Our Markets

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AGENT TRAINING

ASSIST WITH ITINERARY DESIGN

TRAVEL TRADE VISITS

ROADSHOWS AND EVENTS

IN-DESTINATION FAMILS

...AND LOTS MORE JUST ASK!

How we can help

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Te Pā Tū

Māori Culture

Experience the vibrant culture of the Māori, the indigenous people of Aotearoa New Zealand. Visitors can witness powerful cultural performances that bring ancestral stories and traditions to life, enjoy traditional feasts showcasing rich Māori cuisine, and explore the deep spiritual connection Māori have with the land, gaining insight into centuries of knowledge, customs, and storytelling.

Te Puia

Geothermal

Rotorua's geothermal landscape is a remarkable natural feature, shaped by the region's volcanic activity. Visitors can see bubbling mud pools, erupting geysers and brightly coloured hot springs up close, all within easily accessible and well-maintained sites. Combined with cultural storytelling and interpretation, these experiences offer a vivid and memorable introduction to one of New Zealand's most unique destinations.

Polynesian Spa

Spa & Wellness

Rotorua's spa and wellness offer centres of geothermal mineral waters, renowned for their restorative properties. Visitors can enjoy a range of heated pools with varying temperatures, alongside premium spa treatments using local ingredients. Set within tranquil natural surroundings, these experiences provide a compelling opportunity for relaxation, rejuvenation and wellbeing.

Redwoods Treewalk

Natural Landscapes

Enjoy Rotorua's stunning lakes and explore the region's remarkable natural landscapes, shaped by both geothermal activity and lush native environments. The area offers a wide range of outdoor experiences, from tranquil lakeshores to scenic reserves and walking tracks. Wander through the Whakarewarewa Forest, the largest recreational forest in the Southern Hemisphere, where towering native and exotic trees create a peaceful, immersive setting for walking, cycling and outdoor adventure.

Canopy Tours Rotorua

Adventure

Discover Rotorua's adventure playground and dive into a region built for adrenaline, where unique terrain and natural features create the perfect setting for action-packed experiences. The area offers a wide range of activities, from high-speed downhill rides and gravity-fuelled tracks to soaring through the canopy and tackling guided outdoor challenges. Push your limits across purpose-built courses and iconic attractions, where every experience is designed to deliver excitement, variety and unforgettable moments.

Why Rotorua?

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DOMESTIC

Approximate flight times to Rotorua

45 min	1hr 15min	1hr 55min
Auckland	Wellington	Christchurch

TRANS-TASMAN

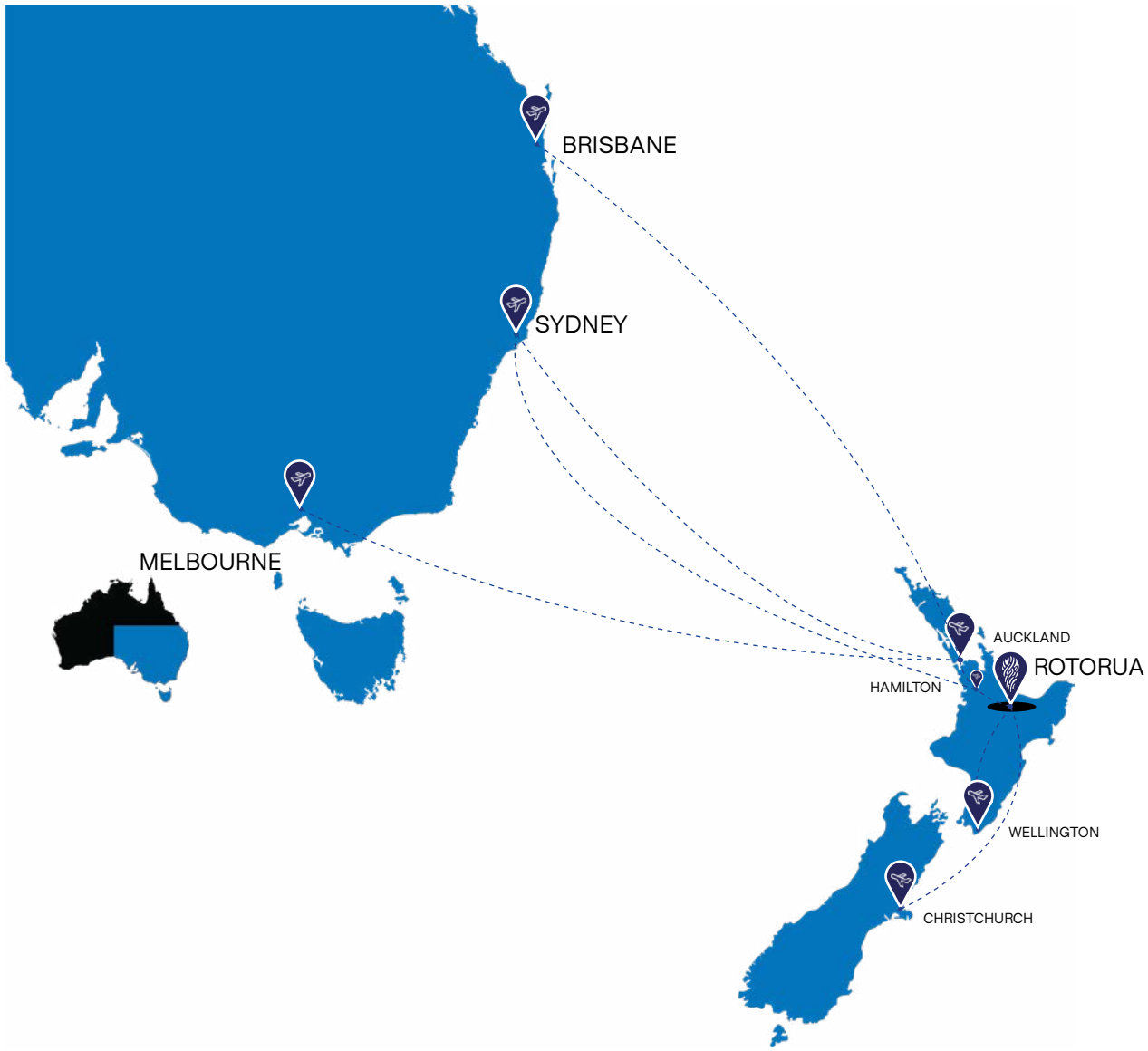
Approximate flight times to Auckland

3hr 15min	3hr 10min	4 hrs
Brisbane	Sydney	Melbourne

TRANS-TASMAN

Approximate flight time to Hamilton

3hr 10min
Sydney



Australia to NZ

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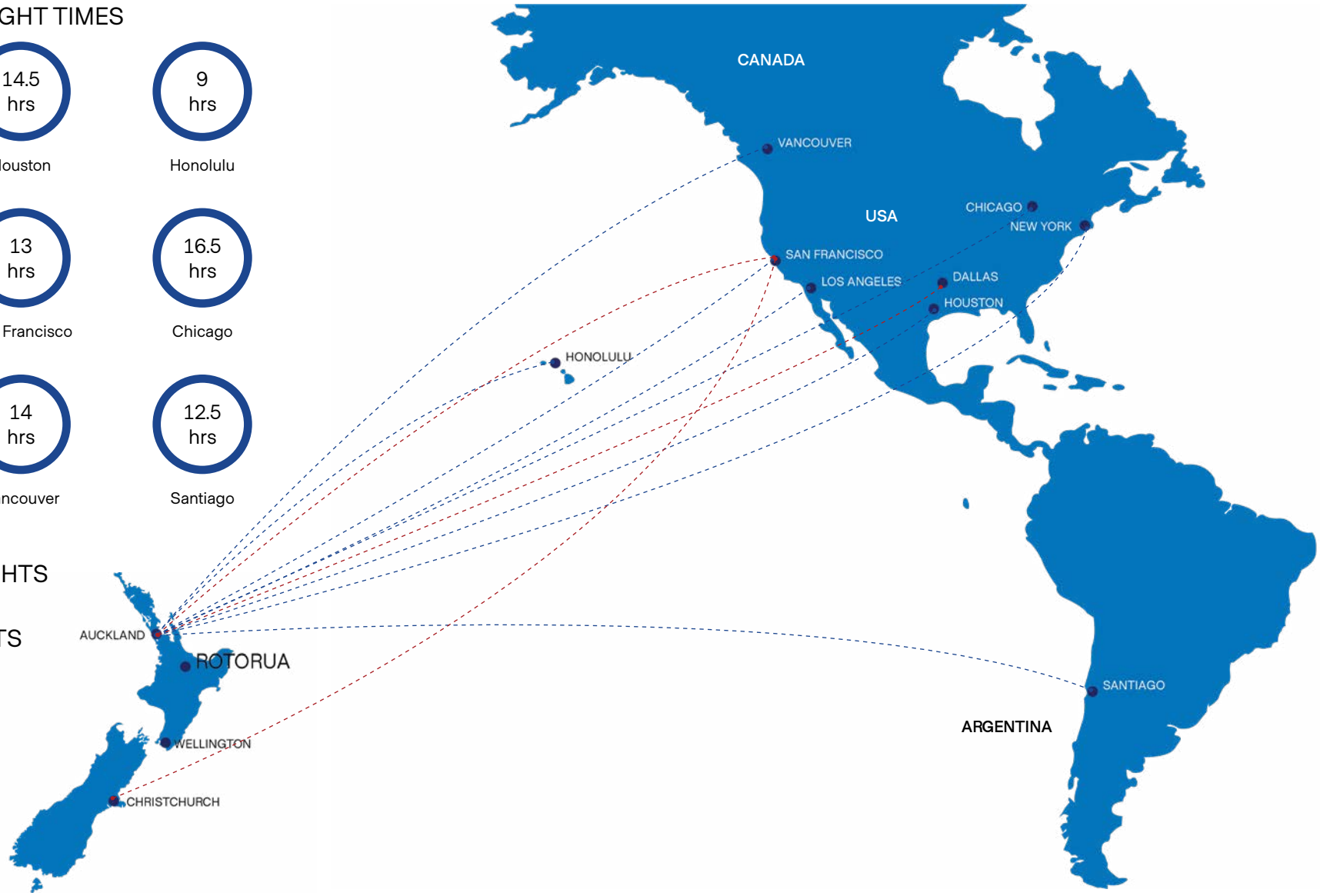
APPROXIMATE FLIGHT TIMES

13 hrs	14.5 hrs	9 hrs
Los Angeles	Houston	Honolulu
15.5 hrs	13 hrs	16.5 hrs
Dallas	San Francisco	Chicago
17.5 hrs	14 hrs	12.5 hrs
New York	Vancouver	Santiago

YEAR ROUND FLIGHTS

SEASONAL FLIGHTS



North America to NZ

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ACCOMMODATION

1. Aura Accommodation
2. Copthorne Hotel
3. Distinction Rotorua
4. Rydges Rotorua
5. Ibis Rotorua
6. JetPark Hotel Rotorua
7. Millennium Hotel
8. Novotel Rotorua Lakeside
9. Prince's Gate Hotel
10. Pullman Rotorua
11. Quest Rotorua
12. Regent of Rotorua
13. Robertson House
14. Rock Solid Backpackers
15. Rotorua Views B&B/Apartments
16. Silver Fern Rotorua
17. Sudima Lake Resort
18. Black Swan Lakeside
19. Koura Lodge
20. On the Point – Lake Rotorua
21. Solitaire Lodge
22. Treetops Lodge & Estate
23. Hana Lodge
24. Urban Lounge Sleepery
25. Arista of Rotorua
26. Capri on Fenton
27. Haka House

Te Manawa (city) to Skyline
10 min 1 hr

Te Manawa (city) to Te Puia
6 min 40 min

To Skyline
(10 min drive)

To Auckland
(2.5 hr drive)

Helicopter

Spa & Wellness

Mountain Biking

Boat

Floatplane

Te Manawa (CBD)

Pōhutu Geyser

Eat Streat

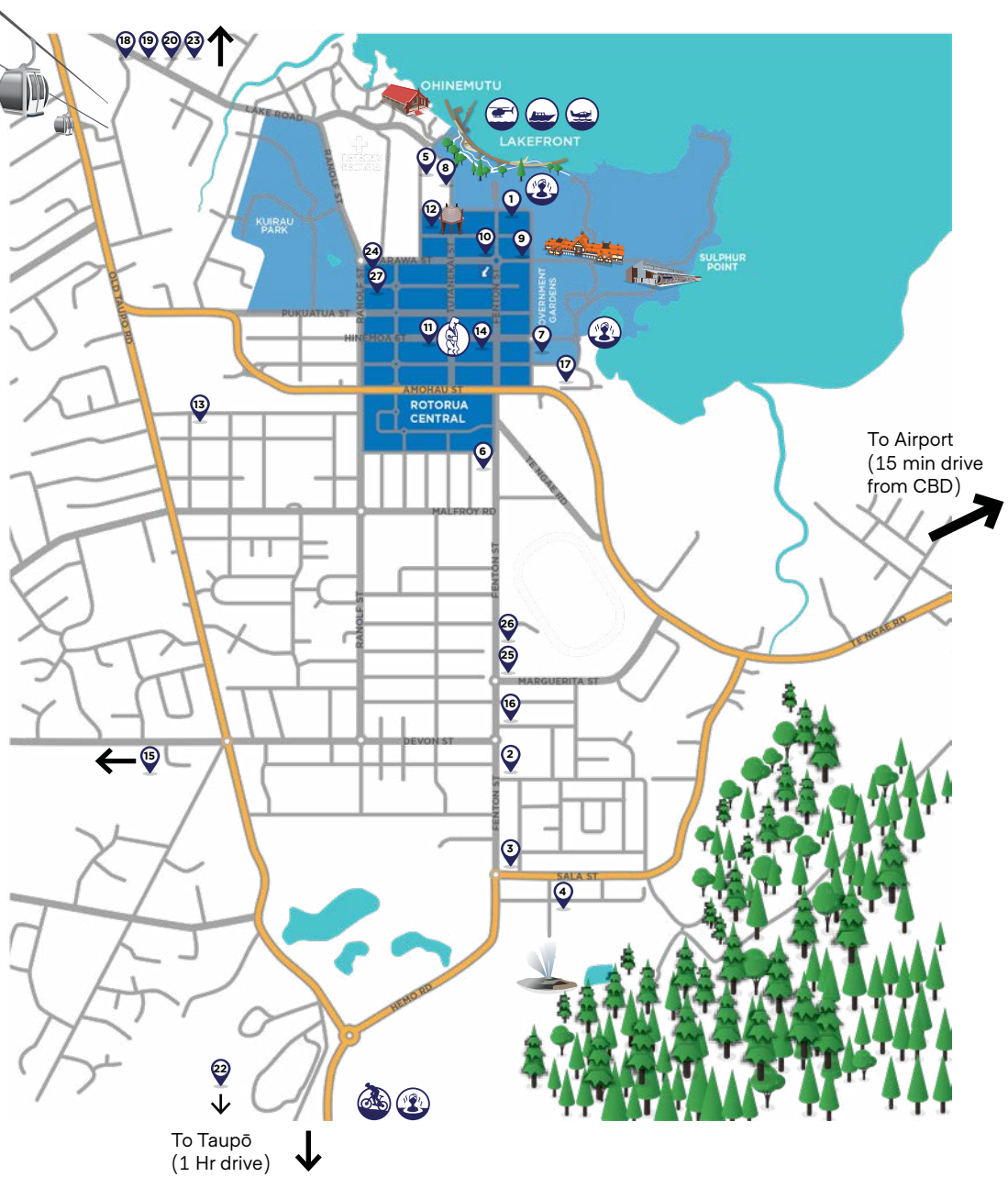
Rotorua Museum

Energy Events Centre

Ōhinemutu

Gondolas

Lakefront



City Map

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Activities

ADVENTURE | MĀORI CULTURE | NATURE | SPA & WELLNESS

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Adventure Playground Rotorua
Cruise & Fish Rotorua
Escapade NZ
Kaitiaki Adventures
Katoa Jet
Mountain Bike Rotorua
Off Road NZ
Pure Cruise
Real Rotorua
Redwoods Altitude
Redwoods Treewalk, Nightlights & Glowworms
Rotorua Canopy Tours
Rotorua Duck Tours
Rotorua Kayak Adventure
Rotorua Rafting
Rotorua Ziplines
Skyline Rotorua
Taiao Adventure
Velocity Valley
Volcanic Air
Volcanic Hills Winery & Tasting Room
Waimangu Volcanic Valley
Waimarino Kayak Tours
Wai-O-Tapu Thermal Wonderland
ZORB Rotorua

Operator Directory

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3MIRAGE

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Shawn Gao
ADDRESS	1089 Arawa Street, Rotorua, 3010
PHONE	+64 21 0260 6345
EMAIL	info@3mirage.com
WEBSITE	www.3mirage.com
MAXIMUM CAPACITY	100
TIME TO ALLOW	40-60 minutes
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	N/A

INTRODUCTION

3Mirage is Rotorua's first immersive digital art experience, combining cutting-edge technology, interactive installations, and 360-degree visual and audio projections to create a multi-sensory journey through a series of themed environments. Located in the heart of Rotorua's city centre, the experience is easily accessible on foot from most central accommodation providers. 3Mirage offers a unique indoor attraction with themes that evolve throughout the year. Ideal for FIT travellers, couples, families, and both small and large groups. Private experiences are available on request, offering flexibility for special interest groups and incentive programmes.

DIGITAL IMMERSIVE EXPERIENCE

The experience features a series of themed, walk-through environments where projection, spatial audio, and motion combine to create immersive narratives inspired by dreamscapes, nature, and Māori storytelling.

Visitors move at their own pace through each space, with the full experience lasting approximately 40 to 60 minutes. Flexible group booking options and multilingual support make it suitable for both domestic and international visitors. Designed as an all-weather attraction, it offers an engaging option for groups, schools, and travellers looking for something visually distinctive and easy to incorporate into their itinerary.

ADVENTURE PLAYGROUND ROTORUA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Helen Nicholls
ADDRESS	451 Ngongotahā Rd, Rotorua 3015
PHONE	NA
EMAIL	operations@adventureplayground.co.nz
WEBSITE	www.adventureplayground.co.nz
MAXIMUM CAPACITY	Activity dependent
TIME TO ALLOW	1 hour per activity
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Weather-suitable clothing

INTRODUCTION

Adventure Playground Rotorua is an outdoor adventure operator offering guided 4WD buggy tours, horse trekking, clay bird shooting, archery and target shooting experiences across 750 acres of native bush on the slopes of Mount Ngongotahā. Located just 10 minutes from Rotorua's city centre, visitors make their own way to the venue. Experiences showcase spectacular views over Lake Rotorua while combining adventure with the region's natural landscape and local Māori history. Ideal for couples, families with older children, and both small and large groups. Customised private experiences are available on request, offering flexibility for corporate team-building programmes and incentive customers.

CLAY BIRD SHOOTING

This guided clay bird shooting experience is suitable for all skill levels, from beginners to experienced shooters. Set in native bush with views over Lake Rotorua and Mokoia Island, it combines instruction, safety and fun using a range of shotguns in a scenic outdoor setting.

HORSE TREKS

Guided horse treks explore Mt Ngongotahā, crossing farmland and native bush with views over Lake Rotorua. Suitable for ages five and up, with beginner instruction provided, the experience offers a calm, scenic ride through landscapes rich in birds, nature and local wildlife.

4WD BUGGY TOURS

This family friendly 4WD buggy experience takes guests across Mount Ngongotahā with experienced guides sharing local history, Māori culture and legends. The journey passes through native bush, silver ferns and wildlife, finishing at a high lookout with panoramic views over Lake Rotorua, Mokoia Island and the city.

CRUISE & FISH ROTORUA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	John Hamill
ADDRESS	5 Gwendoline St, Rotorua 3010
PHONE	+64 21 951 959
EMAIL	info@cruiseandfish.co.nz
WEBSITE	www.cruiseandfish.co.nz
MAXIMUM CAPACITY	20 on the boat & 2 for fly fishing
TIME TO ALLOW	3 - 5 hours on the boat. Half & full day for fly fishing
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Jacket, sunglasses, hat

INTRODUCTION

Cruise & Fish Rotorua offers private trout fishing charters, scenic lake cruises and customised fly fishing experiences across Rotorua's renowned lakes and waterways. Based in Rotorua, departures operate from the lake best suited to each experience, with accommodation transfers available on request for selected products. Visitors can enjoy guided fishing on Lakes Tarawera, Rotorua, Rotoiti and Ōkareka, scenic cruises to secluded bays and thermal hot springs, or fly fishing adventures ranging from easily accessible rivers to remote backcountry locations. Ideal for couples, families, small groups, incentive travellers and keen anglers of all experience levels. Customised private experiences are available on request, offering flexibility for premium FITs, special interest groups and incentive programmes.

CRUISE & FISH ON LAKE TARAWERA

A minimum of three hours is recommended. Visitors can jig or troll for the famous rainbow trout, before finishing with a dip in the thermal springs or having their catch cooked in one of nature's natural sous vide hot springs. Fishing is available from 1 October to 30 June.

FLY FISH THE LAKES, RIVER & STREAMS OF THE REGION

Exciting rainbow and brown trout provide a challenge for anglers of all skill levels. Depending on the time of year, visitors can experience exciting dry fly, nymphing, and wet fly action.

ESCAPADE NZ

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Kelly Tawhai
ADDRESS	1167 Fenton St, Rotorua 3010
PHONE	+64 9 303 3570
EMAIL	contact@escapadenz.co.nz
WEBSITE	www.escapadenz.co.nz/rotorua-adventure-game
MAXIMUM CAPACITY	25 (every 2 hours)
TIME TO ALLOW	90 minutes
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Phone, walking shoes

INTRODUCTION

Escapade Rotorua offers an interactive outdoor adventure game that combines puzzle-solving with sightseeing through Rotorua's historic Government Gardens. Located in the heart of the city, the self-guided experience begins at Government Gardens and is easily accessible on foot from central Rotorua accommodation. Using a mobile app and a specially designed game box, teams work together to solve clues while discovering the area's history, culture and natural surroundings. Ideal for families, friends, couples, school groups, incentive programmes and corporate team-building activities, with teams of 2–5 players and multiple teams able to play simultaneously.

ADVENTURE GAME ROTORUA

Someone is attempting to take over Government Gardens and damage this iconic public space. Participants must follow clues, analyse angles, and race against time to uncover the evidence needed to stop the plan. If the evidence is not found in time, the gardens risk being permanently ruined.

KAITIAKI ADVENTURES

INTRODUCTION

Kaitiaki Adventures is a Climate Positive operator with a measured and offset Kaitiaki Adventures is a Māori-owned adventure operator specialising in culturally guided white-water rafting and sledging on the Kaituna River, alongside guided hikes on Mt Tarawera. Complimentary transfers are available from central accommodation providers. Each experience combines adventure with Māori storytelling, volcanic history and the region's unique natural landscapes, creating an authentic and memorable connection to the area. Ideal for couples, FIT travellers, and both small and large groups. Customised private experiences are available on request, offering flexibility for premium/ luxury FITs, special interest groups, corporate and incentive programmes.

RAFT THE KAITUNA – GRADE 5

Visitors journey through spectacular native bush-clad canyons and tackle 14 exciting rapids, including the 7 metre drop over Tutea Falls, the world's highest commercially rafter waterfall. Incorporating elements of Māori culture, the trip caters to both experienced rafters and first-time participants.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Jessamine Bradley
ADDRESS	1135 Te Ngae Rd, Rotorua 3074
PHONE	+64 22 152 3122
EMAIL	jess@kaitiaki.co.nz
WEBSITE	www.kaitiaki.co.nz
MAXIMUM CAPACITY	Raft 40 / Sledge 15 / Maunga 50
TIME TO ALLOW	Raft 3hrs/ Sledge 3hrs/ Maunga 4.5hrs (half) 7hrs (full)
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Swimwear, towel, walking shoes, water bottle, jacket

SLEDGE THE KAITUNA – GRADE 3

This fully guided river experience offers native scenery, play holes and rapids navigated at water level. Participants control their own sled using foot flippers while guides provide support and encouragement. Suitable for all abilities, it is designed as an accessible and family friendly adventure.

MT TARAWERA VOLCANIC CRATER EXPERIENCE – HALF DAY

This guided walking experience explores Mount Tarawera, the site of the 1886 eruption that formed the Waimangu geothermal valley and destroyed the Pink and White Terraces. The journey highlights geological and cultural history, with panoramic 360 degree views and an optional descent into the volcanic crater.

MT TARAWERA VOLCANIC CRATER EXPERIENCE – FULL DAY

This extended guided experience builds on the half day crater walk, adding a hike around the Tarawera Dome above lakes Rotomahana and Tarawera before joining the summit route at Ruawahia peak. It offers an immersive exploration of the volcanic landscape, with an optional descent into the crater.

KATOA JET

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Harriet Bailey & Will Scadden
ADDRESS	1 Lakefront Dr, Rotorua 3010
PHONE	+64 7 343 7600
EMAIL	info@katoalakerotorua.co.nz
WEBSITE	www.katoalakerotorua.co.nz
MAXIMUM CAPACITY	50
TIME TO ALLOW	45 minutes to 3 hours (Depending on tour)
DISABILITY ACCESS/FACILITIES	Limited
WHAT VISITORS SHOULD BRING	Swimwear, towel, money for refreshments
RESTRICTIONS	No pregnant passengers. Unsuitable to those with neck or back injuries. 2 years+ are allowed as long as they appropriately fit a lifejacket

INTRODUCTION

Katoa Jet offers thrilling jet boat experiences across the pristine waters of Lakes Rotorua and Rotoiti, combining high-speed adventure with commentary on the region's history, culture and iconic landmarks. Conveniently located on Rotorua's lakefront, just a short walk from the city centre, departures operate directly from the Rotorua Lakefront. Experiences range from scenic jet boat rides to journeys to the secluded Lake Rotoiti Hot Pools, accessible only by water. Ideal for couples, families, FIT travellers, and both small and large groups. Customised private experiences are available on request, offering flexibility for premium/luxury FITs, special interest groups and incentive programmes.

SPEED & SPINS

This experience delivers high-speed experiences on Lake Rotorua, with powerful engines reaching up to 85 km/h and skilled drivers performing 360° spins. Tours visit iconic landmarks while sharing the history, people, and events that have shaped the area into New Zealand's cultural capital for visitors of all ages and interests. Duration 30 minutes.

LAKE ROTOITI HOT POOLS BY JET BOAT

Offering a high-speed journey across Lake Rotorua, through the Ohau Channel to Lake Rotoiti. The experience includes a visit to Manupirua Hot Springs for a one-hour soak. Accessible only by water, the hot pools also offer refreshments available for purchase during the stop. Duration 2.5 hours.

MOUNTAIN BIKE ROTORUA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Micheal Martin
ADDRESS	33 Waipa State Mill Road, Rotorua 3073
PHONE	+64 7 348 4290
EMAIL	micheal@mtbrotorua.co.nz
WEBSITE	www.mtbrotorua.co.nz
TIME TO ALLOW	2 hours, 4 hours, Full Day, or Multi Day
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Shorts, t-shirt, water bottle or hydration pack, towel, change of clothes, and any medication

INTRODUCTION

Mountain Bike Rotorua is a one-stop hub for exploring the world-renowned trails of Whakarewarewa Forest, offering premium bike hire, guided rides, shuttle services, skills coaching and bike servicing. Located at Waipa, in the heart of the forest trail network, with an additional rental outlet at Te Pūtake o Tawa, the team also provides on-demand transfers to Skyline Rotorua Mountain Bike Park. Catering to riders of all ages and abilities, Mountain Bike Rotorua is ideal for beginners, experienced riders, families with older children, FIT travellers and various groups looking to experience one of New Zealand's premier mountain biking destinations. Customised private experiences are available on request, offering flexibility for premium / luxury FITs, special interest groups and incentive programmes.

MOUNTAIN BIKE HIRE

Mountain Bike Rotorua offers bike hire for exploring the Whakarewarewa Forest (Redwoods), which features a wide network of trails suited to different skill levels. Hire options include two hours, half day, full day, or multi-day, allowing riders to choose an option that fits their plans.

SHUTTLES - PRIVATE OPTIONS AVAILABLE

Shuttle services provide transport to selected trail access points within the forest, helping riders spend more time on the trails. Both shared and private shuttle options are available.

GUIDED MOUNTAIN BIKE TOURS

Guided tours offer a structured way to explore the forest with a local guide. Tours can be tailored to suit different abilities and interests, supporting riders to navigate the trail network.

FACILITIES

Mountain Bike Rotorua includes a small retail shop with essential items such as tubes, pumps, helmets, gloves, tools, and bike maintenance products, along with a selection of branded clothing.

Wheelhouse Coffee Shop, located at Te Puia in the southern carpark, provides a convenient stop for riders and walkers. It serves coffee made with locally roasted Mourea Coffee beans, along with a small range of drinks.

OFF ROAD NZ

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Ian Tew
ADDRESS	193 Amoore Road, RD2, Rotorua 3072
PHONE	+64 7 332 5748
EMAIL	marketing@offroadnz.co.nz
WEBSITE	www.offroadnz.co.nz
MAXIMUM CAPACITY	Depends on activity
TIME TO ALLOW	35 minutes to 2.5 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Closed-toe footwear, current driver's licence for the 4WD-Bush Safari, Sense of fun!

INTRODUCTION

Off Road NZ is an award-winning adventure operator specialising in unique off-road and motorsport experiences set within the native forest of the Mamaku Plateau, just 25 minutes from central Roto-rua. Designed to suit a wide range of visitors, the all-weather experiences combine adrenaline, friendly competition and outdoor adventure in a purpose-built environment. Ideal for adventure seeking FITs, couples, families with older children, and both small and large groups. Customised private experiences are available on request, offering flexibility for premium/ luxury FITs, special in-terest groups and incentive programmes.

4WD BUSH SAFARI

Participants drive 4WD vehicles while following instructions from a professional guide on foot. The experience features challenging terrain and a series of obstacles, creating an engaging and fast-paced off-road adventure designed to test skills and build anticipation throughout the course.

MONSTER 4X4 THRILL RIDE

Off Road NZ offers guided 4X4 thrill rides through native forest, following historic logging tracks from the early 20th century. Experienced drivers lead the journey, showcasing a unique side of Aotearoa while navigating rugged terrain for an immersive off-road adventure experience.

RACELINE KARTING

This experience offers Raceline Karting on a 1.2km outdoor track, where participants take the driver's seat for a high-speed experience. The activity challenges concentration, skill, and confidence, providing an exhilarating racing environment designed for those seeking a competitive and fast-paced karting adventure.

CLAYBIRD SHOOTING

Off Road NZ offers a claybird shooting experience that tests accuracy and skill using real shotguns and live ammunition. Designed as a team-building activity, it encourages group bonding while participants learn a new skill in a challenging and engaging environment.

PURE CRUISE

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Matt Horder
ADDRESS	The Marina, 366 State Highway 33, Rotorua 3074
PHONE	+64 27 272 4560
EMAIL	info@purecruise.co.nz
WEBSITE	www.purecruise.co.nz
MAXIMUM CAPACITY	Airstream 20, Rotoiti Explorer 50
TIME TO ALLOW	Typically between 3-5 hours, Best Kept Secret: 9:30am - 12:30pm
DISABILITY ACCESS/FACILITIES	Yes - Rotoiti Explorer & The Airstream Project
WHAT VISITORS SHOULD BRING	Warm clothes, hat, camera, swimwear and a smile

INTRODUCTION

Pure Cruise is a premium lake cruise operator offering scenic cruises and private charter experiences on Lake Rotoiti. Located approximately 20 minutes from central Rotorua, departures operate from Mourea, Lake Rotoiti. Visitors can explore secluded bays, visit the Lake Rotoiti Hot Pools, enjoy the region's geothermal landscapes or charter the vessel for bespoke occasions. Ideal for couples, families, FIT travellers, and both small to large groups on different vessels. Customised private experiences are available on request, offering flexibility for luxury FITs, special interest groups and incentive programmes.

THE AIRSTREAM PROJECT

Exclusive charters are tailored by the skipper or guide to suit guest preferences on the day. Experiences include visits to geothermal hot water beaches, traditional Māori hand carved food storage caves, and lake edge hot pools, all accessible only by water. Guests can explore Lake Rotoiti at their own pace, with opportunities for both relaxed cruising and more active moments along the way. The vessel provides a comfortable and well designed platform for discovering the natural and cultural features of the lake. Pure Cruise, Unmistakably New Zealand, naturally served.

BEST KEPT SECRET - ROTORUA LAKES

Best Kept Secrets is a shared FIT product operated on the Airstream Project, offering half-day guided departures on Lake Rotoiti. The experience visits remote bays, Māori food storage caves, a boat-access cave, geothermal hot water beach, and a glow worm cave, with scenic cruising through a sheltered lake environment. A truly exclusive Rotorua lakes experience, unlike anything else in the world.

ROTOITI EXPLORER

Rotoiti Explorer is a 40 foot, two level catamaran designed for group and family lake experiences, accommodating up to 45 guests. The vessel offers spacious onboard areas for entertaining and lake activities, including a slide from the upper deck into the water. It operates in all weather conditions. Facilities include a licensed bar, bathroom, and catering options available for charter groups exploring Lake Rotoiti.

REAL ROTORUA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Stephen Julian
ADDRESS	18 Westbourne Avenue, Pomare, Rotorua 3015
PHONE	+64 27 666 0144
EMAIL	realrotorua@gmai,.com
WEBSITE	www.realrotorua.co.nz
MAXIMUM CAPACITY	8-11 depending on which tour
TIME TO ALLOW	2.5 to 4 hours, depending on tour
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Dress to the weather conditions, suitable walking shoes, swim wear, hat, sunscreen

INTRODUCTION

Real Rotorua offers small-group guided sightseeing tours that showcase Rotorua's hidden gems, natural landscapes and local stories beyond the main visitor attractions. Complimentary pick-up and drop-off is available from central accommodation providers and the Rotorua i-SITE. Half-day, full-day and evening tours explore scenic lakes, geothermal areas, native forests, waterfalls and glow worm locations, with knowledgeable local guides sharing the region's history, culture and environment. Ideal for couples, FIT travellers, families with older children, and small groups. This is ideal for visitors seeking an authentic, off-the-beaten-track Rotorua experience. Customised private experiences are available on request, offering flexibility for premium FITs.

NOCTURNAL ADVENTURE GLOW-WORM TOUR

Real Rotorua's Nocturnal Adventure is a guided evening walk through native bush, featuring wildlife such as moreporks, wētā, and glowworms. The experience leads to a waterfall illuminated by glowworms, with torches provided, along with commentary from the guide and a treat to finish the evening.

EXPLORE THE LAKES TOUR

Explore The Lakes Tour operates as a driver guided small group experience through the Rotorua Lakes District. The tour visits key locations including Hamurana Springs, Ōkere Falls, Lake Rotoiti, the Blue and Green Lakes, and Lake Tarawera. With 18 lakes in the region, the itinerary highlights selected scenic and cultural sites. Guests have time for photography at each stop while the guide provides commentary on the area's history and culture. The tour offers a structured way to experience major lake destinations in Rotorua.

THERMAL PATH TOUR

This experience showcases some of Rotorua's lesser known mud pools and thermal areas. Visitors can dip their toes or immerse themselves in selected hot springs while exploring the volcanic landscape of New Zealand's most active geothermal region.

REDWOODS ALTITUDE

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Kip Mather (Admin Manager)
ADDRESS	1 Long Mile Road/Titokorangi Drive, Rotorua 3010
PHONE	+64 27 536 6355
EMAIL	info@treewalk.co.nz
WEBSITE	www.redwoodsaltitude.co.nz
MAXIMUM CAPACITY	10 pax per tour 10 am daily (group size & tour time can be flexible)
TIME TO ALLOW	2 hours
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Closed toe footwear, extra layer of clothing

INTRODUCTION

Redwoods Altitude is a fully guided treetop adventure that takes visitors high into the canopy of Rotorua's iconic Redwoods Forest. Located just 10 minutes from central Rotorua, the experience combines suspension bridges, ziplines and elevated forest walkways with panoramic views above the forest floor. Throughout the journey, knowledgeable guides share stories about the forest's history, native flora and fauna, and Māori culture, creating an experience that blends adventure with nature and local heritage. Ideal for couples, families with older children, and small to medium sized groups. Customised private experiences are available on request, offering flexibility for premium FITs and special interest groups.

REDWOODS ADVENTURE COMBO

The Ultimate Redwoods Experience combines multiple guided and self-guided activities within the Redwoods Forest. The experience includes Redwoods Altitude, a two hour guided tour featuring three flying foxes and heights of up to 25 metres. It also includes access to the Redwoods Treewalk and Nightlights, a signature Rotorua attraction, along with Redwoods Glowworms.

The package provides Fast Pass entry and includes both a daytime Treewalk and an evening Nightlights experience, allowing visitors to experience the forest in different conditions.

REDWOODS TREEWALK, NIGHTLIGHTS & GLOWWORMS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Kip Mather (Admin Manager)
ADDRESS	1 Long Mile Road/Titokorangi Drive, Rotorua 3010
PHONE	+64 27 536 1010
EMAIL	info@treewalk.co.nz
WEBSITE	www.treewalk.co.nz
MAXIMUM CAPACITY	Approx. 300 pax per hour
TIME TO ALLOW	30-40 minutes (once you start the first bridge)
DISABILITY ACCESS/FACILITIES	No but entry/exit spiral is accessible to starting platform
WHAT VISITORS SHOULD BRING	Footwear (jandals are fine, but no bare feet) An extra layer of clothing as it can be cooler in the forest than town

INTRODUCTION

Redwoods Treewalk, Nightlights and Glowworms offer award-winning nature experiences within the iconic Whakarewarewa Forest, including the elevated Treewalk, the illuminated Nightlights experience and the fully guided Redwoods Glowworms eco-cave. Located just 10 minutes from central Rotorua, visitors can explore the forest canopy by day, experience the magic of Nightlights after dark, or discover thousands of native glowworms in a purpose-built eco-cave. Ideal for couples, families, FIT travellers, and both small and large groups.

REDWOODS TREEWALK - DAY

A self-guided canopy walk through Whakarewarewa Forest, allowing visitors to explore the redwoods at their own pace. Entry is timed to manage flow, and the walk is designed to suit a range of fitness levels, with gradual inclines and a continuous safety system. Located within a wider network of walking and biking trails, it offers an accessible way to experience the forest from an elevated perspective. Operates from 9am until dusk.

REDWOODS NIGHTLIGHTS - NIGHT

An evening version of the Treewalk, where the forest is softly illuminated by handcrafted lanterns inspired by natural forms. The experience is quieter and more atmospheric, offering a different perspective of the same walkway after dark. Timed entry applies, with evening sessions available depending on season and demand. Operates from dusk until late (up to midnight in summer).

REDWOODS GLOWWORMS

This 70-metre eco-cave offers a fully guided glowworm experience in an accessible setting. The tour operates both day and night and takes approximately 10 minutes to complete, allowing visitors to get close to thousands of glowworms in an immersive environment. This short, guided experience provides an engaging way to learn about glowworms while exploring a carefully designed habitat that balances visitor access with environmental sustainability.

ROTORUA CANOPY TOURS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Paul Button
ADDRESS	147 Fairy Springs Road, Rotorua 3015
PHONE	+64 7 343 1001
EMAIL	hello@canopytours.co.nz
WEBSITE	www.canopytours.co.nz
MAXIMUM CAPACITY	10 per tour; can cater to groups of 2-200 with a different tour model, by prior arrangement
TIME TO ALLOW	2 hours - Original Canopy Tour 3 hours - Ultimate Canopy Tour
DISABILITY ACCESS/FACILITIES	Some disabilities can be catered for - please contact the team
WHAT VISITORS SHOULD BRING	Covered-in footwear, clothing to match the weather, phones or small cameras and medication that is needed

INTRODUCTION

Rotorua Canopy Tours offers fully guided zipline adventures through one of New Zealand's last remaining ancient native forests. Located approximately 15 minutes from central Rotorua, complimentary transfers are available from central accommodation providers. Visitors journey through the forest on a series of ziplines, swing bridges and suspended platforms while expert guides share stories of the unique ecosystem and the restoration work helping native wildlife thrive. Every tour contributes to the Canopy Conservation Trust, making each visit part of an ongoing conservation effort. Ideal for adventure seeking FITs, couples, families with older children, and small to medium sized groups. Customised private experiences are available on request, offering flexibility for premium/luxury FITs, special interest groups and incentive programmes.

THE ORIGINAL CANOPY TOUR

The Original Canopy Tour is a two-hour guided zipline experience through native forest. Guests explore New Zealand's natural environment while encountering flora and fauna, using six ziplines, swing bridges, and tree platforms. The tour combines scenic views, adventure, and interpretation led by experienced guides.

THE ULTIMATE CANOPY TOUR

This advanced canopy experience takes guests through ancient rainforest, featuring a volcanic cliff traverse, views of Lake Rotorua from a multi-level staircase, and a 400-metre tandem zipline. The journey includes longer ziplines, higher swing bridges, and a custom-built spiral staircase, extending further into the forest canopy.

ROTORUA DUCK TOURS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Tina Kilmister-Blue
ADDRESS	1241 Fenton Street, Rotorua 3010
PHONE	+64 21 754 595
EMAIL	tina@ducktours.co.nz
WEBSITE	www.rotoruaducktours.co.nz
MAXIMUM CAPACITY	56 per tour
TIME TO ALLOW	90 - 120 minutes (depending on tour)
DISABILITY ACCESS/FACILITIES	No – but can assist if needed
WHAT VISITORS SHOULD BRING	Camera, clothing for the conditions

INTRODUCTION

Rotorua Duck Tours offers unique amphibious sightseeing tours showcasing Rotorua's lakes, geothermal landscapes and volcanic history aboard New Zealand's only authentic WWII amphibious landing craft. Departing from central Rotorua, guided tours travel seamlessly across both land and water, providing a unique perspective of the region's lakes district and the stories behind its volcanic landscapes. With a choice of tour options operating year-round, Rotorua Duck Tours is ideal for families, couples, FIT travellers, and both small and large groups. Customised private experiences are available on request, offering flexibility for special interest groups and incentive programmes.

ROTORUA CITY & LAKES TOUR

Rotorua Duck Tours offers guided visits to Lakes Rotorua, Tikitapu, and Ōkāreka, including native forest, a bird sanctuary, geothermal sites, and lakeside homes. Tours depart from a central city location, with hotel pickups available on request. In summer (1 October to 30 April), departures operate at 11.00am and 1.00pm. In winter (1 May to 30 September), tours operate at 11.00am.

TARAWERA & LAKES ECO TOUR

Rotorua Duck Tours offers a lakes district tour featuring splashdowns into Lakes Tikitapu, Ōkāreka, and Tarawera. Guests explore natural landscapes and learn about Mt Tarawera's eruption, with opportunities to view Māori drawings and native bush. Tours depart from a central city location, with hotel pickups available on request. In summer (1 October to 30 April), departures operate at 3.30pm. In winter (1 May to 30 September), departures operate at 2.15pm.

ROTORUA KAYAK ADVENTURE

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Justin Hutton
ADDRESS	40 Robinson Avenue, Holdens Bay, Rotorua 3010
PHONE	+64 7 345 6449
EMAIL	info@rotoruaadventures.co.nz
WEBSITE	www.rotoruaadventures.co.nz
MAXIMUM CAPACITY	16
TIME TO ALLOW	2.5 hours to 6 hours, depending on the trip
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Swimsuit, towel, sunscreen

INTRODUCTION

Rotorua Kayak Adventures offers guided kayaking experiences that showcase the natural beauty, geothermal landscapes and cultural stories of Rotorua's lakes. Meeting points vary depending on the tour, with experiences operating across some of the region's most scenic waterways. Guided tours include paddling to the secluded Manupirua Hot Pools, accessible only by water, as well as seasonal evening adventures featuring sunset kayaking and glowworm caves. Freedom kayak hire is also available. Ideal for couples, families with older children, FIT travellers, and small to medium sized groups. Customised private experiences are available on request, offering flexibility for premium FITs, special interest groups and incentive programmes.

GUIDED HOT POOLS KAYAK

Rotorua Kayak Adventures offers guided paddling trips across Lake Rotoiti to Manupirua Hot Pools. The journey takes approximately one hour each way, leading to geothermal pools on the lake's edge. Accessible only by water, the experience combines scenic paddling with a relaxing soak in natural hot springs.

EVENING GUIDED HOT POOLS KAYAK

Rotorua Kayak Adventures offers a guided evening kayak to Manupirua Hot Pools on Lake Rotoiti. Guests relax in geothermal pools while a barbecue dinner is prepared, before paddling back at sunset and visiting a glowworm cave along the way.

OHAU CHANNEL FREEDOM TRIP

Rotorua Kayak Adventures offers unguided paddling through the Ōhau Channel, from Lake Rotorua to Lake Rotoiti and the Okere Arm. Guests explore scenic waterways and birdlife at their own pace, with kayaks, equipment, route information, and return transport provided for groups of four or more.

KAYAK FREEDOM HIRE

Rotorua Kayak Adventures offers kayak hire for independent exploration of Rotorua's lakes. Guests can paddle to secluded beaches and geothermal swimming spots accessible only by water. Hire options range from two hours to multi-day use, with transport required and delivery available at an additional cost, subject to availability.

ROTORUA RAFTING

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Sam Sutton
ADDRESS	761 State Highway 33, Ōkere Falls, Rotorua 3074
PHONE	+64 21 026 07441 or 0800 772 834
EMAIL	raft@rotorua-rafting.co.nz
WEBSITE	www.rotorua-rafting.co.nz
MAXIMUM CAPACITY	360 a day, 60 per trip
TIME TO ALLOW	2 hours (1 hour river time)
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Swimsuit & towel

INTRODUCTION

Rotorua Rafting is a locally owned adventure operator specialising in guided white-water rafting on the Kaituna River (Ōkere Awa), home to the world's highest commercially rafted waterfall, the 7-metre Tutea Falls. Located approximately 20 minutes from central Rotorua, complimentary transfers are available from selected accommodation providers. Guided by experienced local rafting professionals, the journey combines thrilling rapids with spectacular native scenery, Māori history and the cultural significance of the Kaituna River. Ideal for adventure seekers, couples, families with older children, FIT travellers, and both small and large groups. Customised private experiences are available on request, offering flexibility for premium/luxury FITs, special interest groups and incentive programmes.

KAITUNA RIVER RAFTING

The Kaituna River (Ōkere Awa) is recognised as one of the world's leading whitewater rafting rivers, offering a mix of approachable rapids and significant waterfalls. It is suitable for both first time rafters and experienced paddlers, and is home to Tutea Falls, the world's highest commercially rafted waterfall at 7 metres.

ROTORUA ZIPLINES

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Sam Sutton
ADDRESS	761 State Highway 33, Ōkere Falls, Rotorua 3074
PHONE	+64 21 026 07441 or 0800 772 834
EMAIL	zip@rotoruaziplines.nz
WEBSITE	www.rotoruaziplines.nz
MAXIMUM CAPACITY	100 (10 per trip)
TIME TO ALLOW	2.5 Hours
DISABILITY ACCESS/FACILITIES	Yes (at base)
WHAT VISITORS SHOULD BRING	Covered footwear

INTRODUCTION

Rotorua Ziplines offers a guided zipline adventure that combines exhilarating aerial experiences with the natural beauty, cultural heritage and ecological restoration of the Ōkere Scenic Reserve. Located approximately 20 minutes from central Rotorua, complimentary transfers are available from selected accommodation providers. The zipline experience takes visitors through the Ōkere Falls forest, across swing bridges and boardwalks, and over three waterfalls – including the 7m Tutea Falls. Along the way, guides share cultural stories about the significance of the area to local iwi, alongside insights into the native ecosystem and ongoing conservation efforts. Ideal for adventure seeking FITs, couples, families with older children, and small to medium sized groups. Customised private experiences are available on request, offering flexibility for premium FITs, special interest groups and incentive programmes.

ŌKERE ZIP

Rotorua Ziplines offers an experience featuring four ziplines, a swing bridge, and forest boardwalks over three waterfalls. Guests hear ancestral stories, enjoy Māori tea, and take part in planting a native tree, contributing to ongoing reforestation efforts in the Ōkere Falls area.

ŌKERE ZIP + HOTPOOL

Rotorua Ziplines offers a Zip and Soak experience, combining a guided zipline adventure at Ōkere Falls with a visit to Manupirua Springs Hot Pools on Lake Rotoiti. Guests can enjoy both activities as part of one experience, adding a relaxing soak to their zipline journey.

ŌKERE ZIP + RAFT

This Ōkere Falls combo experience pairs Rotorua Ziplines with Rotorua Rafting. Guests zipline over the Kaituna River before taking on a whitewater rafting journey along the same river, combining two adventure activities in one coordinated experience.

ŌKERE ZIP + RAFT + HOTPOOL

This full-day experience combines ziplining over waterfalls with white-water rafting on the Kaituna River, followed by a visit to Manupirua Springs Hot Pools. Accessible only by boat, the hot pools provide a relaxing finish after a day of adventure activities in the Ōkere Falls area.

SKYLINE ROTORUA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Charlotte Brady
ADDRESS	178 Fairy Springs Road, Rotorua 3015
PHONE	+64 7 347 0027
EMAIL	charlotte.brady@skyline.co.nz
WEBSITE	www.skyline.co.nz/en/rotorua
MAXIMUM CAPACITY	Unlimited
TIME TO ALLOW	Minimum 1 hour
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	A smile

INTRODUCTION

Located just five minutes from the city centre, visitors access the mountaintop via the scenic gondola before enjoying a wide range of experiences. With activities and facilities catering to all ages and interests, Skyline Rotorua is ideal for every type of traveller, FITs, families, couples, as well as small to large groups. Customised private experiences are available on request off-peak, offering flexibility for premium FITs, special interest groups and incentive programmes.

GONDOLA

Skyline Rotorua's gondola carries guests 900 metres up Mount Ngongotahā in eight-seater cabins, offering expansive views over Rotorua.

LUGE

Skyline Rotorua Luge features three-wheeled carts on 7.3 kilometres of tracks. Riders control speed across scenic routes with tunnels, corkscrews, and night riding options.

SKYSWING

Skyline Rotorua's Skyswing lifts riders 50 metres high before releasing into a swing reaching up to 150 km/h, delivering a fast-paced experience.

HYFLY DUAL ZIPLINES

Skyline Rotorua's dual ziplines span 400 metres, allowing riders to race side by side at speeds up to 60 km/h above treetops with lake views.

SKYLINE MOUNTAIN BIKE PARK

Skyline Rotorua's mountain bike park offers gondola-assisted access to a 12-kilometre trail network with varied terrain suitable for different riding abilities.

STRATOSFARE RESTAURANT & BAR

Skyline Rotorua's Stratosfare Restaurant offers dishes made with locally sourced ingredients, set within a contemporary space featuring scenic views over Lake Rotorua.

VOLCANIC HILLS WINE TASTING ROOM

Volcanic Hills offers wine tastings in Rotorua, showcasing wines from New Zealand regions, with guests enjoying panoramic views over Lake Rotorua.

TAIAO ADVENTURES

INTRODUCTION

Taiao Adventures offers small-group guided kayaking experiences that showcase the Rotorua region's geothermal landscapes, pristine lakes and glowworms. Tours depart either from the Rotorua i-SITE or directly from the lake, depending on the experience. Visitors can choose from a daytime guided kayak tour on Lake Rotomahana, operated in partnership with Waimangu Volcanic Valley, and an evening glowworm kayak tour, where guests paddle beneath the night sky to discover hidden glowworm caves. Ideal for couples, families, FIT travellers and small groups. This is ideal for visitors seeking an authentic, off-the-beaten-track Rotorua experience. Customised private experiences are available on request, offering flexibility for premium FITs, and small to medium sized special interest groups.

GLOWWORM KAYAK TOUR

A guided evening kayak on Lake Rotorua to view glowworms along the shoreline. The experience is paced with stops for viewing and commentary, and is suitable for those with a basic level of fitness. Duration is approximately 2–3 hours, with a recommended minimum age of around 8 years (children must be accompanied).

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Jannel Beales
ADDRESS	15 Hihitahi Rise, Te Haumi, Paihia 0200
PHONE	+64 22 427 9136
EMAIL	info@taiaoadventures.com
WEBSITE	www.taiaoadventures.com
MAXIMUM CAPACITY	8 persons per guide but can cater for large groups of up to 30 people on request
TIME TO ALLOW	3-4 Hours
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Warm clothes suitable for water activities and footwear suitable for water activities. Togs & towel, sunscreen, insect repellent, own food & drink.

GLOW & SOAK

A combined experience that includes a guided glowworm kayak tour followed by time in lakeside hot pools. It is designed as a relaxed option, blending light activity with a soak. Duration is approximately 3–4 hours, with a recommended minimum age of around 8–10 years, depending on supervision requirements.

GLOWWORM ADVENTURE KAYAK

A guided night kayak that covers a longer distance on the lake to reach multiple glowworm viewing areas. The experience involves more paddling than standard options and includes commentary along the way. Duration is approximately 3–4 hours with a moderate activity level. Recommended minimum age is around 12 years.

PRIVATE WAIMANGU VALLEY WALK & CLIFFS KAYAK TOUR

A privately guided experience combining a walk through Waimangu Volcanic Valley with a kayak on Lake Rotomahana. Duration is approximately 4–6 hours and involves a moderate level of activity. Recommended minimum age is around 12 years, depending on conditions.

VELOCITY VALLEY

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Simon Short
ADDRESS	1335 Paradise Valley Road, Rotorua 3072
PHONE	+64 7 357 4747
EMAIL	simon@velocityvalley.co.nz
WEBSITE	www.velocityvalley.co.nz
MAXIMUM CAPACITY	600
TIME TO ALLOW	1-2 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Comfortable clothing

INTRODUCTION

Velocity Valley is New Zealand's original adventure park, bringing together a collection of iconic adrenaline experiences in one purpose-built location. Situated approximately 15 minutes from central Rotorua, visitors can choose from a range of thrilling activities designed to challenge, excite and entertain, whether travelling solo or as part of a group. With experiences catering to varying comfort levels and adventure preferences, Velocity Valley is ideal for adventure seekers, couples, families with older children, and both small to large groups. Customised private experiences are available on request, offering flexibility for premium FITs, special interest groups and incentive programmes.

AGROJET

A high-speed jet boat ride delivering rapid spins, tight turns and bursts of acceleration across the water. Designed as a short, high-impact experience, Agrojet offers an accessible introduction to adrenaline activities.

SHWEEB RACER

A suspended, pedal-powered ride where you race along an elevated track in your own capsule. Combining light physical effort with a sense of speed and competition, Shweeb Racer is a unique and interactive experience.

FREEFALL XTREME

An indoor skydiving simulator that lets you experience the sensation of freefall in a controlled environment. Suitable for a range of abilities, it provides a safe and accessible introduction to the feeling of flight.

SWOOP

A giant swing that lifts you high above the valley before releasing into a fast, sweeping arc. Combining height, speed and a weightless drop, Swoop delivers a classic adrenaline rush.

VERTIGO

A 43-metre vertical drop experience designed for those seeking maximum intensity. Participants are suspended at height before being released into a sudden freefall, creating a powerful and memorable adrenaline moment.

VOLCANIC AIR

INTRODUCTION

Volcanic Air offers scenic helicopter and floatplane experiences showcasing Rotorua's spectacular volcanic landscapes, geothermal wonders and pristine lakes from the air. Conveniently located on Rotorua's lakefront, within walking distance of the city centre, flights range from short scenic experiences to extended adventures with landings at iconic geothermal locations. Guided by experienced local pilots, each flight provides a unique perspective of the region's natural beauty, history and geology. Ideal for couples, families with older children, FIT travellers, and small to medium sized groups. Customised, bespoke, private experiences are available on request, offering flexibility for luxury and premium FITs and special interest groups.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Natasha Hislop
ADDRESS	1 Lakefront Drive, Rotorua 3010
PHONE	+64 7 348 9984
EMAIL	info@volcanicair.co.nz
WEBSITE	www.volcanicair.co.nz
MAXIMUM CAPACITY	Floatplanes 14, Helicopters 12 - depending on individual weight
TIME TO ALLOW	Minimum 15 minutes - Maximum 3.5 hours
DISABILITY ACCESS/FACILITIES	On application
WHAT VISITORS SHOULD BRING	Product dependent

THERMAL EXPLORER | MT TARAWERA + ORAKEI KORAKO

ERUPTION TRAIL TOUR | MT TARAWERA + WAIMANGU VOLCANIC VALLEY

VOLCANIC ADVENTURE | MT TARAWERA + WAI-O-TAPU + WAIMANGU VOLCANIC VALLEY

VOLCANIC HILLS WINERY & TASTING ROOM

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Brent Park (or book via Skyline Rotorua to include Gondola and meal if required)
ADDRESS	176 Fairy Springs Road, Rotorua 3015
PHONE	+64 7 282 2018
EMAIL	taste@volcanichills.co.nz
WEBSITE	www.volcanichills.co.nz
MAXIMUM CAPACITY	50 for wine tasting (80 for drinks function)
TIME TO ALLOW	1 hour +
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	N/A

INTRODUCTION

Volcanic Hills Winery crafts award-winning wines in Rotorua using premium grapes sourced from New Zealand's renowned wine-growing regions. Located at the top of the Skyline Rotorua Gondola, the tasting room offers panoramic views across Lake Rotorua, creating a unique setting to discover the Volcanic Hills wine range. Guided tastings are designed to suit all levels of wine knowledge, with hosts helping visitors discover their personal wine preferences in a relaxed and welcoming environment. Ideal for couples, FIT travellers, and small to medium sized groups. Customised, bespoke, private experiences are available on request and can also be combined with existing Skyline Rotorua offerings.

WINE TASTING 5 WINES

Volcanic Hills offers wine tasting experiences in Rotorua, featuring locally made wines with views over the region. Tastings are available for small or large groups in a relaxed setting, focusing on enjoyment without complex terminology.

GROUP WINE TASTING

Volcanic Hills offers tailored wine tasting experiences for groups, with catering options ranging from canapés to platters. A five-course à la carte dining experience with wine matching is also available, providing a structured food and wine pairing option in a group setting.

VOLCANIC HILLS TASTING ROOM VENUE

The Volcanic Hills Tasting Room, located at the top of the Skyline Rotorua gondola, accommodates up to 50 seated or 80 standing guests. It serves as a flexible venue for wine tastings, platters, drinks, and canapé functions, suitable for both small and large groups.

WINE SALES

Volcanic Hills offers locally made wines available for purchase directly from the winemaker. These can be used for welcome gifts or event purposes, providing a convenient option for those seeking locally produced wine for special occasions or group needs.

WAIMANGU VOLCANIC VALLEY

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	
ADDRESS	587 Waimangu Road, Rotorua 3073
PHONE	+64 7 366 6137
EMAIL	nature@waimangu.co.nz
WEBSITE	www.waimangu.co.nz
MAXIMUM CAPACITY	Boat 30 pax, Kayak 10 pax, Round Trip 12 Pax
TIME TO ALLOW	1.5 - 4 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Flat shoes, camera, comfortable clothing, rain or sun protection as necessary, baby pushchair if required. Good walking shoes with treaded soles are recommended

INTRODUCTION

Waimangu Volcanic Valley offers an immersive journey through the world's youngest geothermal valley, created by the 1886 eruption of Mt Tarawera. Located approximately 20 minutes from central Rotorua, visitors can explore self-guided walking and hiking trails through native bush, volcanic cra-ters, hot springs and geothermal features, with an internal shuttle providing flexibility along the route. Experiences can also include a guided boat cruise on Lake Rotomahana, revealing geothermal ac-tivity accessible only from the water and stories of the Pink and White Terraces. Ideal for couples, families with older children, FIT travellers, and both small and large groups. Customised private ex-periences are available on request, offering flexibility for luxury FITs, special interest groups and in-centive programmes.

WAIMANGU WALK | LAKE ROTOMAHANA BOAT CRUISE

The Full Waimangu Experience includes walking trails through a geothermal landscape and a 45-minute boat cruise on Lake Rotomahana. Guests explore natural features and the site of the Pink and White Terraces. The experience takes approximately three hours or more to complete.

GUIDED TOURS OF WAIMANGU VOLCANIC VALLEY

Waimangu Volcanic Valley offers guided tours for independent travellers and prebooked groups. Knowledgeable guides share insights into geothermal features, native plants, birdlife, and Māori history. Tour durations range from 1.5 hours to half-day and full-day experiences, providing flexible options for exploring the area.

WAIMANGU ROUND TRIP

This full-day tour explores the history of the Pink and White Terraces and the Tarawera eruption. It includes return transport, a guided walk at Waimangu, boat cruises on Lakes Rotomahana and Tarawera, and a visit to the Buried Village. The experience runs approximately 7.5 hours with scheduled Saturday departures.

OTHER DETAILS

Waimangu Volcanic Valley offers a range of dining options for groups, including gourmet picnics, buffet and plated lunches, as well as morning and afternoon tea. An on-site café is also available. Admission times vary depending on the experience and season - refer to the website for details.

WAIMARINO KAYAK TOURS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Blair Anderson
ADDRESS	36 Taniwha Place, Tauranga 3176
PHONE	0800 456 996 or +64 7 576 4233
EMAIL	info@glowwormkayaking.com or marketing@waimarino.com
WEBSITE	www.glowwormkayaking.com
MAXIMUM CAPACITY	Kanu 30pax, Kayak Tours 21pax. Can cater for up to 100 people upon enquiry.
TIME TO ALLOW	2-4.5 hours
DISABILITY ACCESS/FACILITIES	On application
WHAT VISITORS SHOULD BRING	Swimwear and a towel, snack or money for the shop at the hot pools, warm comfortable clothing

INTRODUCTION

Waimarino Kayak Tours offers guided kayaking and canoeing experiences across some of the Bay of Plenty's most scenic lakes and waterways. Operating from Rotorua and Tauranga, tours range from daytime paddling adventures to evening glowworm experiences, where guests explore tranquil waterways at sunset before discovering glowworms in their natural habitat. Ideal for couples, families, FIT travellers, and both small and large groups. This is ideal for visitors seeking an authentic, off-the-beaten-track Rotorua experience. Customised private experiences are available on request, offering flexibility for premium FITs, special interest groups and incentive programmes.

SCENIC LAKE ROTOITI KAYAK TOUR (DAYTIME)

Waimarino Kayak Tours offers a scenic Lake Rotoiti day tour, exploring tranquil waters and native birdlife. The experience includes time to relax in natural geothermal pools, providing a peaceful way to enjoy the lake's surroundings.

STARLIGHT KAYAK TOUR (EVENING)

Waimarino Kayak Tours offers an evening experience on Lake Rotoiti, combining scenic paddling with local stories and birdlife. The tour includes a visit to Manupirua Hot Pools at sunset and exploration of a glowworm cave, providing a relaxed and immersive lake experience.

BIG KANU STARLIGHT TOUR (EVENING)

Waimarino Kayak Tours offers a gentle evening paddle on Lake Rotoiti, suitable for all ages and abilities. Guests explore calm shoreline waters, learn local stories, and visit a glowworm cave before returning under the night sky, creating a relaxed and immersive experience.

STARLIGHT GOURMET KAYAK TOUR (EVENING, WITH BBQ)

Waimarino Kayak Tours offers an evening paddle on Lake Rotoiti, featuring scenic views, birdlife, and local stories. The experience includes a sunset visit to Manupirua Hot Pools with a barbecue dinner, followed by exploration of a glowworm cave on the return journey.

WAI-O-TAPU THERMAL WONDERLAND

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Awatere Douglas
ADDRESS	1256 Arawa Street, Rotorua 3010
PHONE	+64 27 636 1700
EMAIL	awatere@waiotapu.co.nz
WEBSITE	www.waiotapu.co.nz
MAXIMUM CAPACITY	N/A
TIME TO ALLOW	Minimum 1 hour
DISABILITY ACCESS/FACILITIES	Track One - suitable for wheelchairs and strollers
WHAT VISITORS SHOULD BRING	Hat, sunscreen, water (available for purchase from the Visitor Centre), sturdy footwear

INTRODUCTION

Wai-O-Tapu Thermal Wonderland is one of New Zealand's most iconic geothermal attractions, renowned for its vibrant volcanic landscapes, colourful mineral pools and unique geothermal features. Located approximately 30 minutes south of Rotorua, visitors can explore a network of well-maintained walking trails that showcase bubbling mud pools, steaming craters, silica terraces and the famous Champagne Pool. Admission also includes the daily eruption of the Lady Knox Geyser, offering a memorable insight into the region's geothermal activity. Ideal for couples, families, FIT travellers, and both small and large groups. Customised private experiences are available on request, offering flexibility for luxury FITs, special interest groups and incentive programmes.

ZORB ROTORUA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Melissa Craig
ADDRESS	525 Ngongotahā Road, Rotorua 3015
PHONE	+64 21 764 677
EMAIL	melissa@zorb.com
WEBSITE	www.zorb.com
MAXIMUM CAPACITY	100 pax per hour
TIME TO ALLOW	1-2 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Swimwear and a towel. Alternatively, we have t-shirts, shorts and towels available to hire for $7.00 per person

INTRODUCTION

ZORB Rotorua is an iconic adventure attraction and the birthplace of the original ZORB experience, invented in Rotorua and still operated by its Kiwi founders. Located approximately five minutes from central Rotorua, visitors can enjoy a unique downhill ride inside a giant inflatable ball, with a choice of tracks offering varying levels of speed, twists and excitement. Purpose-built facilities for participants and spectators include viewing areas, saunas and hot tubs, providing a comfortable place to relax before or after the experience. Ideal for adventure seekers, couples, families with children aged 5 years and over, and both small and large groups. Customised private experiences can be arranged on request, offering flexibility for premium / luxury FITs, special interest groups and incentive programmes.

MEGA

The fastest and steepest downhill ball rolling track in all the land! Perched high up on the edge of the ultimate drop, feel the earth disappear beneath you as you plummet down the craziest ZORB track ever invented. If the epic view doesn't take your breath away, the sheer scale will have you gasping.

SIDEWINDER

The twistiest track ever constructed, the Sidewinder is the longest in the world. Gather speed up on the straightaway before riding up the sides of the 6 massive corners. From the inside, you'll never know what is coming next, and when you think you're done...the corners keep coming.

DUAL STRAIGHT

Superman dive into a ZORB ball and slip, slide, and laugh your way down the 250m long slope! Riders have the option of racing their friends and family down the dual tracks, and if you have the skills, try to stay upright and run all the way down the hill.

PIPELINE TRACK

The Pipeline is the newest track at ZORB Rotorua. This track is out-the-gate fun and offers a bit of everything: a wiggle and a weave to start, a dash through an arboreal tunnel, and a sweeping half pipe finish! The Pipeline combines big turns and fast straights with the signature excitement ZORB is known for.

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BURIED VILLAGE OF TE WAIROA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Amanda McGrath
ADDRESS	1180 Tarawera Road, Rotorua 3076
PHONE	+64 7 362 8287
EMAIL	amanda@buriedvillage.co.nz
WEBSITE	www.buriedvillage.co.nz
MAXIMUM CAPACITY	100 maximum capacity for lunch packages 50 pax
TIME TO ALLOW	1.5 - 2 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Comfortable shoes, warm jacket in the winter

INTRODUCTION

The Buried Village of Te Wairoa is an archaeological site that brings the story of the 1886 Mt Tarawera eruption to life through historical excavations, interactive museum exhibits and guided storytelling. Located approximately 20 minutes from central Rotorua, visitors can explore the historic village site, discover excavated artefacts, and enjoy scenic walking trails leading to the picturesque Te Wairoa Waterfall. Ideal for couples, families, FIT travellers, and both small to larger groups. This is ideal for visitors seeking an authentic, historic Rotorua experience.

BURIED VILLAGE EXPERIENCE

The Buried Village offers self-guided and guided experiences exploring museum exhibits and archaeological sites that reveal the impact of the Tarawera eruption. Visitors can complete a waterfall and nature walk and finish their visit at the onsite café, providing a relaxed way to explore the historic site.

BURIED VILLAGE MUSEUM

Te Whare Taonga o Te Wairoa museum offers insight into the history of the Tarawera area. Visitors can explore exhibits that share stories of the region and the events that shaped it, providing a deeper understanding of the Tarawera story.

WATER FALL TRAIL ONLY

The Buried Village features a water fall trail leading to Te Wairoa Falls, where visitors can experience the 30-metre cascade up close. The walk offers scenic surroundings, with an onsite café providing a place to relax after exploring the trail.

FULL BURIED VILLAGE EXPERIENCE WITH EXCLUSIVE GUIDED TOUR AND LUNCH PACKAGE

The Buried Village offers guided tours that provide additional insights into the site's history and stories. The experience can be combined with a prepared onsite lunch, allowing visitors to explore the area and enjoy a meal as part of their visit.

MITAI MĀORI VILLAGE

INTRODUCTION

Mitai Māori Village offers immersive Māori cultural experiences that celebrate the traditions, history and hospitality of Te Arawa (the local iwi / tribe). Located approximately 10 minutes from central Rotorua, complimentary pick-up is available from selected central accommodation providers for the evening experience. Through storytelling, cultural performances, traditional cuisine and guided village experiences, guests gain insight into Māori culture, customs and way of life in a purpose-built setting. Ideal for couples, families, FIT travellers, and both small and large groups.

MITAI CULTURAL EXPERIENCE

The experience includes scenes of warriors paddling a traditional war canoe along the Wai-o-Whiro stream, accompanied by melodious sounds and instruments as well as haka and cultural performance. A traditional hāngī dinner is served, followed by an evening walk through the forest and the site of the old village, including Te Puna Tapu a Tūhoe, a sacred natural spring. The experience concludes with a guided walk to view glowworms along the forest banks.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Shikander 'Tere" Sidhu
ADDRESS	196 Fairy Springs Road, Rotorua 3015
PHONE	+64 7 343 9132
EMAIL	info@mitai.co.nz
WEBSITE	www.mitai.co.nz
MAXIMUM CAPACITY	N/A
TIME TO ALLOW	N/A
DISABILITY ACCESS/FACILITIES	N/A
WHAT VISITORS SHOULD BRING	N/A

WAI, KAI & RELAX COMBO PACKAGE

A combined experience that includes the Mitai evening cultural programme and a traditional hāngī buffet dinner, offering an introduction to Māori culture through storytelling and performance. Following the cultural experience, guests visit the Polynesian Spa Deluxe Lake Spa, where they can relax in geothermal mineral pools overlooking Lake Rotorua. The experience offers a balance of cultural learning and relaxation in a natural setting.

VOYAGERS OF MAORI & LUNCH BUFFET

A daytime experience featuring a hāngī-style lunch alongside a Māori cultural performance, offering an introduction to Māori heritage in a shorter format. Voyage of Māori Heritage with Mitai Māori Village provides a guided experience that explores key elements of Māori culture through storytelling and performance.

MAORI IMMERSIVE CULTURAL VILLAGE EXPERIENCE

A shorter guided cultural experience focused on storytelling and Māori traditions. The experience includes elements of village life and cultural performance in a small-group setting, providing an introduction to aspects of history, daily life, and cultural practices within the village.

MOUNTAIN JADE

INTRODUCTION

Mountain Jade is a specialist pounamu (New Zealand jade) gallery and carving studio offering visitors an insight into the artistry, craftsmanship and cultural significance of this treasured stone. Located in central Rotorua, near the Government Gardens, guests can watch skilled artisans hand-carve authentic New Zealand pounamu, learn about its importance in Māori culture, and explore a wide collection of handcrafted jewellery and carvings. Ideal for couples, families with older children, FIT travellers, and both small and large groups. Customised private experiences can be arranged on request, offering flexibility for luxury FITs, special interest groups and incentive programmes.

JADE HIGHLIGHTS TOUR

Mountain Jade offers a 30-minute guided tour introducing pounamu, including time with artists, live carving demonstrations, and creating a personalised necklace. The tour runs daily at 10am and is also available as a private experience for groups of up to 15 with flexible scheduling.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Charlotte Marama
ADDRESS	1288 Fenton Street, Rotorua 3010
PHONE	+64 27 265 3567
EMAIL	rotorua@mountainjade.co.nz
WEBSITE	www.mountainjade.co.nz
MAXIMUM CAPACITY	Jade Highlights Tour: 1 - 15 Educational Tour: 15 - 55
TIME TO ALLOW	20-30 minutes
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Camera

EDUCATIONAL TOUR

Mountain Jade offers a 20-minute guided educational tour for groups of 15 or more. Visitors observe artists at work while learning about pounamu, followed by a Q&A session. Tours run daily with flexible timings and can be tailored to suit group interests.

TE PĀ TŪ

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Tiaana Anaru
ADDRESS	1220 Hinemaru Street, Rotorua 3010
PHONE	+64 7 349 2999
EMAIL	bookings@Māoriculture.co.nz
WEBSITE	www.te-pa-tu.com
MAXIMUM CAPACITY	80 pax
TIME TO ALLOW	3.5 hours for performance, entertainment, and kai hākari (feasting)
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Comfortable shoes for walking in the forest

INTRODUCTION

Te Pā Tū offers immersive Māori cultural and dining experiences inspired by the traditions, stories and seasonal rhythms of Te Ao Māori (the Māori world). Located approximately 20 minutes from central Rotorua, complimentary pick-up is available from selected central accommodation providers. Set within a forest pā (traditional gathering place), the programme changes throughout the year in alignment with the maramataka (Māori lunar calendar), creating seasonal experiences that combine powerful cultural performances, storytelling and contemporary indigenous cuisine. Ideal for couples, families, FIT travellers, and both small and large groups. Customised private experiences can be arranged on request, offering flexibility for luxury FITs, special interest groups and incentive programmes.

TŪ TE IHI - WINTER EXPERIENCE

Tū Te Ihi is a seasonal winter cultural experience aligned with Matariki, the Māori New Year. It reflects themes of remembrance and renewal, with reference to the Matariki star cluster and its significance in honouring ancestors and reflecting on the year that has passed. Tū Te Ihi includes guided storytelling, cultural performances and a shared seasonal dinner.

TŪ TE RĀ - SUMMER EXPERIENCE

Tū Te Rā is a summer celebration aligned with the maramataka, the Māori lunar calendar. It reflects a time of longer days and seasonal abundance, when the natural world is nourished by light and warmth. The experience celebrates the summer harvest presented as a structured cultural experience combining storytelling, performances and a shared meal in a village setting.

TE PUIA | NZMACI

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Adam Taylor-Eruera
ADDRESS	20 Hemo Road, Rotorua 3010
PHONE	+64 7 348 9047
EMAIL	adam@tepuia.com
WEBSITE	www.tepuia.com
MAXIMUM CAPACITY	Varies depending on the experience
TIME TO ALLOW	Te Rā: Minimum of 90 minutes Te Pō Combo: 4.5 hours Ingo: 3-4 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Good walking shoes and layers of clothing suitable for walking outdoors

INTRODUCTION

Te Puia is Rotorua's premier geothermal and cultural destination, where spectacular geothermal landscapes and living Māori culture come together. Located just five minutes from central Rotorua, complimentary pick-up is available from selected central accommodation providers for the evening experience. Visitors can explore the Te Whakarewarewa Geothermal Valley, home to the world-famous Pōhutu Geyser, the largest active geyser in the Southern Hemisphere. Te Puia is also home to the New Zealand Māori Arts and Crafts Institute (NZMACI), which plays a vital role in preserving, teaching and passing traditional Māori wood carving and weaving skills on to future generations. Visitors can also visit the Kiwi Conservation Centre and learn about the traditions and stories of Te Arawa (the local iwi/tribe). Ideal for couples, families, FIT travellers, and both small and large groups. Customised private experiences can be arranged on request, offering flexibility for luxury FITs, special interest groups and incentive programmes.

TE RĀ - DAYTIME GUIDED EXPERIENCE

Te Puia | NZMACI is experienced through a 90-minute guided tour, where guides share the history and lineage of the site to support a deeper visitor connection. The experience includes the Kiwi Conservation Centre, the New Zealand Māori Arts and Crafts Institute with live carving and weaving demonstrations, and Āhua Gallery showcasing local artworks and materials. Cultural experiences such as HAKA performances and Hāngi buffet dining are also available throughout the day.

TE PŌ COMBO

Te Pō Combo at Te Puia | NZMACI is a guided evening experience combining a 90-minute Te Rā tour, buffet dinner, cultural performance, and geothermal viewing. Guests dine at Pātaka Kai Restaurant, then experience performances at Te Aronui a Rua, including pōhiri, waiata, mōteatea, poi, and haka. The experience concludes at the Pōhutu Geyser viewing terrace with hot chocolate. It runs for approximately 4.5 hours and is suitable for all ages.

INGO - PREMIUM PRODUCT

Te Puia offers a geothermal cooking experience at Ngāraratuatara pool, where seafood and vegetables are prepared in natural spring water. Guests enjoy the meal with local beverages while a host shares stories of the geothermal environment, providing insight into traditional cooking methods and the surrounding landscape.

MĀRAMA: GEYSER LIGHT TRAIL

Mārama is a night-time walking experience through Te Puia's geothermal valley, featuring illuminated paths, geysers, and artworks. The 1.5km trail takes 60 minutes, combining light, sound, and storytelling. Guests can view Pōhutu Geyser and complete the experience with optional dining, with entry operating Wednesday to Sunday.

PEPEHA JOURNEYS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Luke Vernon Rikiti
ADDRESS	Te Whiri Drive, Owhata, Rotorua
PHONE	+64 22 010 3794
EMAIL	pepehajourneys@gmail.com
WEBSITE	www.pepehajourneys.co.nz
MAXIMUM CAPACITY	6
TIME TO ALLOW	3.5 - 5 hours
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Weather appropriate clothing, closed-toe shoes for the 5 hour tour

INTRODUCTION

Pepeha Journeys is a boutique cultural tourism operator offering immersive, small-group experiences that deepen visitors' understanding of Te Ao Māori (the Māori world) and the principles of tiaki (guardianship). Tours depart from Wai Ariki Hot Springs & Spa, conveniently located in Rotorua's city centre. Experiences take guests beyond the traditional visitor trail through authentic cultural encounters and interactive storytelling, promoting a deeper appreciation of Māori values, history, and the interconnectedness of people, culture and the natural environment. Ideal for couples, FIT travellers, and small groupsThis is ideal for visitors seeking an authentic, off-the-beaten-track Rotorua experience. Customised private experiences are available on request, offering flexibility for premium/luxury FITs.

3.5 HOUR TIAKI PROMISE TOUR

Pepeha Journeys offers a small-group cultural experience introducing the Māori worldview and connection to the natural environment. Guided by a local host, visitors engage with cultural practices and stories in an inclusive setting, providing a meaningful and personal way to learn about Māori culture.

5 HOUR TIAKI PROMISE TOUR

Pepeha Journeys offers an extended tour including a shared picnic lunch and hands-on gardening experience. Guests learn how the maramataka guides planting and daily life, connecting with their Māori guide over kai. The experience concludes with a farewell and a cup of kawakawa tea.

WHAKAREWAREWA – THE LIVING MĀORI VILLAGE

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Renee Raimona-Hunter
ADDRESS	17 Tryon Street, Whakarewarewa, Rotorua 3010
PHONE	+64 7 349 3463
EMAIL	rraimona@whakarewarewa.com
WEBSITE	www.whakarewarewa.com
MAXIMUM CAPACITY	20 per guide for Guided Tours. Trails & E-Bike no maximum
TIME TO ALLOW	Guided Tour 1 hour, Cultural Performance 30 mins Geothermal Trails 1-1.5 hours, E-Bike 2-4 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Weather appropriate clothing, comfortable walking shoes and a camera

INTRODUCTION

Whakarewarewa – The Living Māori Village is New Zealand's only living Māori village, where the descendants of Tūhourangi Ngāti Wāhiao continue to live and share their culture, traditions and geothermal way of life. Located just five minutes from central Rotorua, visitors can explore the geothermal landscape on guided village tours, learning how natural geothermal resources have been used for cooking, bathing and everyday living for generations. Experiences can also include cultural performances, self-guided geothermal trails and e-bike hire. Ideal for couples, families, FIT travellers, and both small and large groups.

GUIDED TOURS

This experience offers Iconic Village Guided Tours daily between 9am and 4pm. The one-hour experience provides visitors with an opportunity to explore the village and learn about its history, people, and geothermal environment.

CULTURAL PERFORMANCE

Offered daily, cultural performances at 11.15am, lasting approximately 30 to 40 minutes. Additional performances are available from October to March, providing further opportunities to experience traditional Māori performing arts.

GEOTHERMAL TRAILS

Whakarewarewa offers geothermal trail access daily from 9am to 4pm, with last entry at 3.15pm. Visitors should allow approximately one hour to explore the trails and surrounding geothermal landscape at their own pace.

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Foris Eco Tours

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The National Kiwi Hatchery Aotearoa

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AGRODOME ROTORUA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	David Blackmore
ADDRESS	141 Western Rd, Rotorua, 3015
PHONE	+64 7 349 4529
EMAIL	reservations@agrodome.co.nz
WEBSITE	www.agrodome.co.nz
MAXIMUM CAPACITY	500
TIME TO ALLOW	2 hours minimum
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Warm clothing during winter months. Wet weather jackets and quick drying trousers are recommended on rainy days.

INTRODUCTION

Agrodome is New Zealand's iconic farm experience, offering visitors an authentic introduction to the country's farming heritage and rural lifestyle. Located on a 350-acre working farm approximately 10 minutes from central Rotorua, the attraction is home to a wide variety of farm animals, including 26 breeds of sheep, cattle, alpaca, llama and deer. Through engaging live demonstrations and guided farm experiences, visitors gain insight into New Zealand's agricultural traditions, animal husbandry and wool industry. Ideal for couples, families, FIT travellers, both small and large groups and educational tours. Customised private experiences can be arranged on request, offering flexibility for premium/ luxury FITs, special interest groups and incentive programmes.

SHEEP SHOW

Agrodome's Sheep Show introduces New Zealand's sheep breeds and farming practices through live demonstrations. Visitors can watch shearing, milking, dog work, and animal feeding, with opportunities to interact with farm animals, including young livestock in the Farmyard Nursery.

FARM TOUR

Agrodome offers a guided farm tour across its 350-acre property, led by knowledgeable farm hands. Visitors travel by tractor trailer, meet a range of farm animals, and can hand-feed and photograph them, creating an interactive and educational farming experience.

FORIS ECO-TOURS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Tom Lynch
ADDRESS	8 Millie Cresent, Pāpāmoa 3118
PHONE	+64 21 237 7713
EMAIL	tom@foris.co.nz
WEBSITE	www.foris.co.nz
MAXIMUM CAPACITY	30 pax
TIME TO ALLOW	7 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Rainwear, walking shoes, camera

INTRODUCTION

Foris Eco-Tours offers small-group, nature-based experiences showcasing New Zealand's unique wildlife, ecology and natural history. Tours depart from Rotorua, with complimentary pick-up available from local accommodation providers, and explore some of the Central North Island's most spectacular landscapes, including ancient rainforests, native bird habitats and volcanic environments. Led by passionate local guides, experiences combine gentle hiking, birdwatching and engaging interpretation, with transport and a gourmet deli lunch included. Ideal for couples, FIT travellers, and small special interest groups. Customised private experiences can be arranged on request, offering flexibility for premium/luxury FITs.

WHIRINAKI DAY HIKE

Foris Eco-tours offers a full-day guided walk in Whirinaki Forest, featuring waterfalls, native birdlife, and ancient trees. Known for its complete canopy, the forest is considered one of New Zealand's premier rainforests, with the walk regarded as a top one-day hiking experience. Minimum two participants required.

TONGARIRO DISCOVERY DAY WALK

Foris Eco-tours offers tailored day walks in Tongariro National Park, focusing on scenic locations, waterfalls, and geological features. Tours avoid the Tongariro Crossing, exploring less crowded areas. Each experience is customised to suit clients, with a minimum of two participants required.

NATURE MEETS CULTURE

Foris Eco-tours offers a full-day nature and culture experience including a walk in Otanewainuku Forest, lunch at Mount Maunganui, and a visit to Mount Drury. The tour concludes with a private studio visit with artist Todd Couper, who shares insights into his carving practice and Māori cultural influences.

ONE DAY BIRDING TOURS

A full-day birding tour targeting rare birds and endemic NZ species is offered to clients with lunch and transport included. (Minimum 2 pax)

PARADISE VALLEY SPRINGS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Annie Clare
ADDRESS	467 Paradise Valley Road, Rotorua 3072
PHONE	+64 7 348 9667
EMAIL	annie.clare@paradisev.co.nz
WEBSITE	www.paradisevalleysprings.co.nz
MAXIMUM CAPACITY	Unlimited
TIME TO ALLOW	1-2 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Weather appropriate clothing, walking shoes, camera

INTRODUCTION

Paradise Valley Springs is a wildlife park offering close encounters with New Zealand's native and introduced animals in a natural bush setting. Located approximately 15 minutes from central Rotorua, visitors can explore scenic walking trails while discovering native birds, farm animals, trout, longfin eels and the park's iconic pride of African lions. Additional highlights include the elevated Treetops Walk, a walk-through kea aviary and fresh spring water flowing directly from the source. Ideal for couples, families, FIT travellers, and both small and large groups as well as educational tours.

SELF-GUIDED WALK

Paradise Valley Springs Wildlife Park offers a self-guided experience where visitors can explore the park at their own pace, discovering native wildlife, birds, and natural features while enjoying an accessible and relaxed environment.

ROTORUA HERITAGE FARM

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Robyn Van Den Hurk
ADDRESS	171 Fairy Springs Road, Rotorua 3015
PHONE	+64 27 215 8190
EMAIL	info@3dtrickart.co.nz
WEBSITE	www.3dtrickart.co.nz
MAXIMUM CAPACITY	100
TIME TO ALLOW	Approximately 1 hour for both products
DISABILITY ACCESS/FACILITIES	Gallery - Yes Farm - No
WHAT VISITORS SHOULD BRING	Weather appropriate clothing, walking shoes, camera

INTRODUCTION

Rotorua Heritage Farm is a family-owned visitor attraction home to New Zealand's only 3D Trick Art Gallery. Located approximately five minutes from central Rotorua on Fairy Springs Road, the interac-tive gallery features more than 50 New Zealand-themed optical illusion artworks that encourage visitors to become part of the scene, creating fun and memorable photo opportunities. Suitable for all ages, the experience combines creativity, imagination and interactive entertainment in a unique indoor setting, perfect for rainy days. Ideal for couples, families, FIT travellers, and both small and large groups. Private experiences are available on request, offering flexibility for special interest groups and incentive programmes

3D TRICK ART GALLERY

The 3D Trick Art Gallery offers an indoor immersive experience with over 50 interactive artworks. Visitors can step into scenes and create three-dimensional photos, turning each image into a unique visual effect. Suitable for all ages, it provides an engaging and creative activity for memorable experiences.

THE NATIONAL KIWI HATCHERY AOTEAROA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Emma Bean
ADDRESS	141 Western Road, Ngongotahā, Rotorua 3015
PHONE	0800 724 626
EMAIL	reservations@nationalkiwihatchery.org.nz
WEBSITE	www.nationalkiwihatchery.org.nz
MAXIMUM CAPACITY	52 per hour
TIME TO ALLOW	1-1.5 hours
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	N/A

INTRODUCTION

Rotorua Heritage Farm is a family-owned visitor attraction home to New Zealand's only 3D Trick Art Gallery. Located approximately five minutes from central Rotorua on Fairy Springs Road, the interac-tive gallery features more than 50 New Zealand-themed optical illusion artworks that encourage visitors to become part of the scene, creating fun and memorable photo opportunities. Suitable for all ages, the experience combines creativity, imagination and interactive entertainment in a unique indoor setting, perfect for rainy days. Ideal for couples, families, FIT travellers, and both small and large groups. Private experiences are available on request, offering flexibility for special interest groups and incentive programmes

NATIONAL KIWI HATCHERY ENCOUNTER

The National Kiwi Hatchery offers a 45-minute guided Kiwi Encounter, providing insight into kiwi conservation and hatching efforts. Visitors can observe incubation facilities, with the chance to see a newly hatched chick. Afterward, guests explore a kiwi burrow and nocturnal house at their own pace.

BEHIND THE SCENES EXCLUSIVE EXPERIENCE

The National Kiwi Hatchery Aotearoa offers a guided, behind the scenes experience of its world renowned kiwi conservation programme. Limited to four people per tour, with only two tours daily, visitors join an expert guide to observe conservation in action, including chick health checks and individual records. The experience includes access to staff areas and insights into incubation and rearing techniques from leading specialists.

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Hell's Gate

Lake Rotoiti Hot Pools by Boat

Polynesian Spa

Secret Spot Hot Tubs Rotorua

Wai Ariki Hot Springs & Spa

Waikite Valley Hot Pools

Operator Directory

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HELL'S GATE

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Scott Zhang
ADDRESS	351 State Highway 30, Tikitere, Rotorua 3074
PHONE	+64 21 741 283
EMAIL	scott@hellsgate.co.nz
WEBSITE	www.hellsgate.co.nz
MAXIMUM CAPACITY	Geothermal Walk - 160 Mud Bath & Spas - 40
TIME TO ALLOW	1-1.5 hours for walks (allow 20 min mud baths; no time limit for sulphur spas)
DISABILITY ACCESS/FACILITIES	Yes
WHAT VISITORS SHOULD BRING	Comfortable shoes, sunscreen, water, swimwear (alternatively you can hire swimsuits and towels for $5)

INTRODUCTION

Hell's Gate Geothermal Reserve & Mud Spa combines New Zealand's most active geothermal reserve with the country's only geothermal mud spa, creating a distinctive experience where nature, wellness and Māori heritage come together. Located approximately 20 minutes from central Roto-rua, visitors can explore dramatic geothermal features, including erupting waters, steaming pools and the Southern Hemisphere's largest hot waterfall, before relaxing in geothermal mud baths and sulphur spas traditionally used by local Māori. Guided and self-guided experiences are available. Ideal for couples, families, FIT travellers, and both small and large groups. Customised private expe-riences can be arranged on request, offering flexibility for premium/ luxury FITs, special interest groups and incentive programmes.

THE HELL'S GATE EXPERIENCE

Hell's Gate offers a package combining a geothermal walk with mud and sulphur spa experiences. Visitors can explore the reserve before enjoying geothermal mud application and sulphur bathing, reflecting traditional practices used by Māori for generations.

HELL'S GATE MUD BATH & SPAS

Hell's Gate offers a geothermal mud spa experience using mud and sulphur mineral water long valued by local Māori. Visitors apply the mud to cleanse the skin, followed by a soak in sulphur pools, providing a relaxing experience rooted in traditional practices.

HELL'S GATE GEOTHERMAL WALK

Hell's Gate offers guided or self-guided tours through an active geothermal reserve, featuring erupting waters, a mud volcano, and a hot waterfall. Visitors can experience a mud foot pool, try Māori carving, and learn about the legends and history associated with the area.

LAKE ROTOITI HOT POOLS BY BOAT

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Matt Horder
ADDRESS	The Marina, 366 State Highway 33, Mourea, Rotorua 3074
PHONE	+64 27 272 4560
EMAIL	info@rotoitiwatershuttles.co.nz
WEBSITE	www.rotoitiwatershuttles.co.nz
MAXIMUM CAPACITY	2-90 guests
TIME TO ALLOW	2.5 Hours
DISABILITY ACCESS/FACILITIES	Yes, the vessels are wheelchair friendly
WHAT VISITORS SHOULD BRING	Warm clothes, hat, camera, swimwear, towel

INTRODUCTION

Lake Rotoiti Hot Pools by Boat operates scheduled boat transfers to the secluded Manupirua Hot Pools on Lake Rotoiti, providing the only public access to this unique geothermal bathing destination. Departing from Mourea, approximately 20 minutes from central Rotorua, the scenic cruise offers a relaxing journey across the lake before guests enjoy the geothermal pools and surrounding natural setting. Ideal for couples, families, FIT travellers, and both small and large groups. Customised private experiences can be arranged on request, offering flexibility for premium FITs, special interest groups and incentive programmes.

DISCOVER REMOTE LAKE ROTOITI HOT POOLS BY BOAT

A cruise across Lake Rotoiti covers 6 km aboard the fast 'Lake Lounge," taking guests to the boat-access-only geothermal setting at Manupirua Bay on the shores of Lake Rotoiti.

This 2.5-hour shared experience departs daily from Mourea in western Lake Rotoiti, approximately 20 minutes from Rotorua's CBD.

Upon arrival at Manupirua Bay, visitors can relax in one of eight naturally heated pools, each maintained at different temperatures.

Additional features include a waterslide, a scenic viewpoint walk, and a café offering refreshments.

Widely regarded as one of New Zealand's top hot pool destinations, the site is open year-round and provides a distinctive geothermal experience in a remote, tranquil setting.

POLYNESIAN SPA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Vicki Jessop
ADDRESS	1000 Hinemoa Street
PHONE	+64 21 214 5329
EMAIL	vicki@polynesinspa.co.nz
WEBSITE	www.polynesianspa.co.nz
TIME TO ALLOW	Allow 2-5 hours depending on type of visit (pools/ wellness/treatment)
DISABILITY ACCESS/FACILITIES	Yes, access to the retail area. Accessible changing facilities available but assistance required for pool entry, no hoists provided on site.
WHAT VISITORS SHOULD BRING	Swimwear, towels, toiletries, slippers or flip-flops

INTRODUCTION

Polynesian Spa is New Zealand's original geothermal bathing destination, offering world-renowned mineral bathing and wellness experiences on the shores of Lake Rotorua. Located in central Rotorua, it is the only spa in New Zealand where guests can bathe in the mineral-rich waters of two distinct natural geothermal springs - the acidic Priest Spring and the alkaline Rachel Spring—each offering different bathing properties. Visitors can choose from a range of geothermal bathing experiences, day spa therapies and private pools in a peaceful lakefront setting. Ideal for couples, families, FIT travellers, and both small and large groups. Customised private experiences can be arranged on request, offering flexibility for premium/ luxury FITs, special interest groups and incentive programmes.

PAVILION POOLS

Polynesian Spa features acidic and alkaline pools, a reflexology walk and exercise pool, offering relaxation with Sulphur Bay views and capacity for up to 150 guests. Suitable for ages 12+ years.

DELUXE LAKE SPA - 5 POOLS

Polynesian Spa's Deluxe Lake Spa features geothermal pools, gardens, and lake views, with amenities provided. Guests can relax with no time limits in a premium setting.

FAMILY POOLS - 3 POOLS

Polynesian Spa's family area features a heated pool, hydro-slide, and mineral hot pools, suitable for all ages with no time limits and capacity for 80 guests.

PRIVATE BATHING

Lake View Private Spa Suites and Sky View Private Spa offer private bathing experiences in Rotorua with panoramic natural surroundings. Lake View Private Spa Suites feature four alkaline pools fed by Rachel Spring mineral water, with views over Lake Rotorua, along with private outdoor showers, change rooms, spa products, and towels provided. Sky View Private Spa features cubicle-style rock pools with open roofs for sky views, also including private outdoor showers and change facilities. Bathing suits are optional, and both experiences are suitable for all ages.

RETREAT DAY SPA

Spa treatments include a 60-minute pre-therapy soak, followed by therapies such as massages, facials, mud treatments, and body wraps. Dual rooms are available for couples. Suitable for ages 12+ years.

SECRET SPOT HOT TUBS ROTORUA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Keith Kolver
ADDRESS	13/33 Waipa State Mill Road, Rotorua 3073
PHONE	+64 27 578 7126
EMAIL	keith@secretspot.nz
WEBSITE	www.secretspot.nz
MAXIMUM CAPACITY	72 bathers in hot tubs, 65 people in BaseCamp, 8 guests in saunas
TIME TO ALLOW	2 hours
DISABILITY ACCESS/FACILITIES	Yes - Toilet/Ramps No - Hot Tub access
WHAT VISITORS SHOULD BRING	Towel, swimwear

INTRODUCTION

Secret Spot Hot Tubs offers private cedar hot tub experiences in a tranquil forest setting on the edge of Whakarewarewa Forest. Located just 10 minutes from central Rotorua, visitors can unwind in fresh spring water hot tubs, complemented by cold plunge tubs, forest saunas and relaxing outdoor spaces. Guests can enjoy a soak with beverages delivered directly to their private hot tub, while BaseCamp, a unique African safari tent, provides a welcoming space to relax and enjoy delicious food from the onsite food truck. Ideal for couples, families with children 6 years and older, FIT travellers, and smaller to medium sized groups.

INDIVIDUAL HOT TUB IN THE FOREST

Secret Spot Hot Tubs offers 45-minute private cedar tub experiences overlooking the Puarenga Stream. Surrounded by native forest, each tub includes bar service and access to cold plunge pools, accommodating up to six guests.

SHINNY DIP FOOT HOT TUBS

Secret Spot offers Shinny Dip foot hot tubs for relaxing after outdoor activities. Guests can enjoy a beverage while soaking their feet in mini cedar tubs, available on a first-come basis with any purchase.

SAUNA CORNER

Secret Spot offers private sauna experiences for up to four guests, featuring stone-heated saunas with water views. Sessions include cold plunge access, drinking water, and use of foot hot tubs, providing a contrast therapy experience.

COLD PLUNGE TUBS

Secret Spot offers Brass Monkeys cold plunge tubs at 11°C, providing a cooling contrast to hot tub soaks. Located between hot tubs, they are complimentary with bookings and support hydrotherapy benefits such as improved circulation and muscle relief.

BASECAMP

Secret Spot's BaseCamp café and bar serves street food including smash burgers, roti, and fries, alongside coffee, craft beer, wine, and other beverages, offering a relaxed space to gather.

WAI ARIKI HOT SPRINGS & SPA

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Renee Paul
ADDRESS	1047 Whakaue Street, Rotorua 3010
PHONE	+64 27 727 0027 or +64 7 349 7111
EMAIL	trade@waiariki.co.nz
WEBSITE	www.wai-ariki.co.nz
MAXIMUM CAPACITY	Restorative Journey - 16pax per 2 hour session
TIME TO ALLOW	2+ hours
DISABILITY ACCESS/FACILITIES	Yes - Toilet/Ramps
WHAT VISITORS SHOULD BRING	Swimwear, toiletries, jandals/flip flops, drink Bottle

INTRODUCTION

Wai Ariki Hot Springs & Spa is New Zealand's premier Māori cultural wellness destination, offering immersive geothermal bathing and spa experiences inspired by the healing traditions of Ngāti Whakaue. Located on the shores of Lake Rotorua in the heart of the city, Wai Ariki combines geothermal waters, spa therapies and cultural wellbeing rituals rooted in te ao Māori (the Māori world). Guests can enjoy a range of restorative bathing experiences, luxury spa treatments and private geothermal pools in a contemporary lakefront setting. Ideal for couples, FIT travellers aged 16 years and over, and both small and large groups. Customised private experiences can be arranged on request, offering flexibility for premium/luxury FITs, special interest groups and incentive programmes.

SANCTUARY - ĀHURU MŌWAI

Wai Ariki's Te Āhuru Mōwai offers Māori-inspired spa treatments using natural ingredients. Facilities include mineral pools, relaxation areas, and lake views. Experiences range from one hour to half-day packages, with massages, body treatments, and facials available daily.

RESTORATIVE JOURNEY - WAI WHAKAORA

Unique in the world, this two-hour multisensory therapeutic process begins with a Māori prayer then combines cultural commentary with the healing powers of geothermal heat, water, mud, and steam.

WAI ARIKI SIGNATURE MASSAGE + MINERAL BATHING

Wai Ariki offers a wellness experience combining a 90-minute massage with 60 minutes of bathing, using signature oils infused with rongoā. The treatment is designed to support balance between mauri and wairua.

COUPLE/GROUP PACKAGES & EXCLUSIVE ACCESS

Wai Ariki offers tailored wellness experiences for couples and special occasions, with opportunities to engage Māori specialists and learn about traditional healing, wellbeing, and spirituality.

PRIVATE GEOTHERMAL BATHING

Wai Ariki offers seven private mineral pools overlooking Lake Rotorua, designed for groups of two to four people.

WAIKITE VALLEY HOT POOLS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Lisa Bowie
ADDRESS	648 Waikite Valley Road, Waikite Valley. Rotorua 2077
PHONE	+64 7 333 1864
EMAIL	admin@hotpools.co.nz
WEBSITE	www.hotpools.co.nz
MAXIMUM CAPACITY	N/A
TIME TO ALLOW	2-3 hours
DISABILITY ACCESS/FACILITIES	Limited
WHAT VISITORS SHOULD BRING	Clothing suitable for bathing

INTRODUCTION

Waikite Valley Thermal Pools offers an authentic geothermal bathing experience in a peaceful rural setting, fed by Te Manaroa Spring, the largest single source of 100% pure boiling geothermal water in New Zealand. Located approximately 30 minutes south of Rotorua, visitors can enjoy a range of geothermal bathing pools and private spas, all filled with fresh mineral water that continuously flows through the complex. The experience also includes a self-guided eco-trail leading to the spring, providing insight into the area's unique geothermal landscape. Camping facilities are available for those wishing to extend their stay. Ideal for couples, families, FIT travellers, groups and both small and large groups.

HOT FAMILY DEAL

General admission is available for two adults and two children.

PRIVATE POOL

Guests can enjoy a private bathing experience with a relaxing atmosphere, with time limits applying.

SPA PLUS

Guests can enjoy an upgraded private bathing experience, including complimentary towel hire and bottled spring water, with time limits applying.

COUPLES COMBO

A combo package for two includes the Spa Plus experience and a shared snack platter, with time limits applying.

Accommodation

LODGES | HOTELS | GLAMPING | MOTELS | BED & BREAKFAST | BACKPACKERS & HOLIDAY PARKS

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BLACK SWAN LAKESIDE BOUTIQUE HOTEL

Black Swan Lakeside Boutique Hotel is a luxury retreat located on the shores of Lake Rotorua, offering panoramic views and an intimate accommodation experience with eight stylish rooms. Set in Kawaha Point, the property is surrounded by Victorian-style gardens, creating a refined lakeside setting.

The hotel features a fine-dining restaurant, where guests can enjoy locally inspired cuisine overlooking the lake, as well as a secluded grotto with dual spas for relaxation. Each room is equipped with modern amenities including Wi-Fi, Smart TVs, Nespresso coffee machines, and complimentary breakfast, ensuring a comfortable stay.

Guests can explore nearby Rotorua attractions before returning to unwind by the lake or take a walk along the private jetty. Additional features include gas fireplaces, designer amenities, and Tesla charging facilities.

Black Swan also caters for events, offering a versatile meeting space, catering options, and the possibility of exclusive venue hire. Combining comfort, location, and thoughtful design, the hotel provides a lakeside experience focused on relaxation and quality service.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Victor Hao
ADDRESS	171 Kawaha Point Road, Rotorua 3010
PHONE	+64 27 315 1755
EMAIL	victor@princesgate.co.nz
WEBSITE	www.blackswanhotel.co.nz
STAR RATING	5 Star
NUMBER OF ROOMS	9
NUMBER OF BEDS	14 (max 24 guests)
FACILITIES	• Restaurant on site, small groups welcome • Available for weddings with exclusive use of the hotel • Conference and meeting spaces available

ACCOMMODATION | LODGES

HANA LODGE

Hana Lodge is a boutique retreat set within 15 acres of rolling hills, located 15 minutes from Rotorua's city centre. Surrounded by nature, the property offers a peaceful setting suited to both leisure and business stays.

Guests have access to a range of amenities including complimentary Wi-Fi, a full-sized tennis court, swimming pool, dual spa pools, and sauna facilities. The grounds feature landscaped gardens with sculptures, providing space for relaxed walks. Onsite dining offers modern New Zealand cuisine with lake views, creating a refined yet comfortable experience.

Hana Lodge also caters to small meetings, weddings, and corporate retreats, with the ability to incorporate Rotorua-based activities into tailored itineraries. Accommodation includes thoughtful touches such as chocolates on arrival, alongside access to adventure activities and day spa options.

Combining natural surroundings with contemporary comforts, Hana Lodge provides a boutique accommodation experience focused on relaxation, versatility, and connection to the landscape.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Victor Hao
ADDRESS	415 Hamurana Road, Ngonagotahā, Rotorua 3097
PHONE	+64 27 315 1755
EMAIL	victor@princesgate.co.nz
WEBSITE	www.hanalodge.co.nz
STAR RATING	5 Star
NUMBER OF ROOMS	13
NUMBER OF BEDS	-
FACILITIES	• Restaurant open daily • Stylish lounge bar • Bamboo forest to explore

ACCOMMODATION | LODGES

KOURA LODGE

Koura Lodge is a boutique bed and breakfast located on the edge of Lake Rotorua, set within native gardens and just five minutes from the city centre. Its lakefront position provides convenient access to nearby attractions and dining options.

The lodge features 10 spacious rooms, each offering 180-degree lake views, private ensuites, and access to hardwood verandas with outdoor seating. Rooms include complimentary locally made bathroom amenities, robes, and Wi-Fi, providing a comfortable and relaxing stay.

Guests can enjoy a fresh buffet and cooked breakfast served in the lake-edge dining room, accompanied by views of the water and native birdlife. The hosts provide personalised service and can assist with planning activities during the stay.

From the lodge, visitors can access a range of experiences including kayaking, fishing, floatplane flights, and use of an open-air hot tub and sauna. Koura Lodge offers a lakeside accommodation experience focused on comfort, location, and personalised hospitality.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Simon Zhang
ADDRESS	209 Kawaha Point Road, Rotorua 3010
PHONE	+64 22 319 6140
EMAIL	stay@kouralodge.co.nz
WEBSITE	www.kouralodge.co.nz
STAR RATING	5 Star
NUMBER OF ROOMS	8
NUMBER OF BEDS	10
FACILITIES	Small groups/meeting rooms available

ACCOMMODATION | LODGES

ON THE POINT – LAKE ROTORUA

On The Point – Lake Rotorua is a luxury retreat located at Kawaha Point, overlooking Lake Rotorua with views to Mokoia Island. Just five minutes from the city centre, the property is a restored 1930s mansion, independently owned and operated in New Zealand.

The accommodation includes seven spacious suites, two private lake cottages, and apartments, all offering elevated comfort and lake views. Set on five acres of landscaped grounds, guests can enjoy a range of onsite facilities including massage treatment rooms, a tennis court, mini gym, and lakeside spaces for relaxation.

Experiences include picnics by the lake, interacting with onsite animals, or relaxing by the open fire. The lodge is known for its locally sourced cuisine and curated wine selection from New Zealand and international regions.

On The Point also caters to small groups, corporate incentives, and exclusive use bookings. Breakfast and dinner are provided for guests, with lunch available by prior arrangement, creating a well-rounded luxury stay.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Ann Gregor
ADDRESS	214 Kawaha Point Road, Rotorua 3010
PHONE	+64 7 348 4868
EMAIL	info@onthepoint.co.nz
WEBSITE	www.onthepoint.co.nz
STAR RATING	5 Star
NUMBER OF ROOMS	11
NUMBER OF BEDS	Sleeps 30 guests
FACILITIES	• The Conservatory - 70 Guests • Purpose Built Chapel - 100 Guests • Massage Treatment Room

ACCOMMODATION | LODGES

SOLITAIRE LODGE

Solitaire Lodge is one of New Zealand's premier luxury lodges, set against a backdrop of lush native bush and volcanic landscape with sweeping views over Lake Tarawera.

Designed for comfort, all nine suites feature panoramic lake views, with freestanding baths positioned to overlook the water. Complimentary minibar items, fresh fruit, and snacks are provided.

Guests can access the lake for exploration of secluded bays, enjoy a three-hour hike to a 65-metre waterfall and natural thermal hot springs, or take a scenic helicopter flight over the volcanic landscape, including landings on an active volcano. Activities also include trout fishing, kayaking, and motorised dinghy excursions.

The lodge also offers a setting for relaxation, with attentive hosting providing a refined and restorative stay.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Wayne Tomlinson
ADDRESS	16 Ronald Rd, Lake Tarawera, Rotorua 3076
PHONE	+64 7 362 8208
EMAIL	solitaire@solitairelodge.co.nz
WEBSITE	www.solitairelodge.co.nz
STAR RATING	5 Star
NUMBER OF ROOMS	9 suites
NUMBER OF BEDS	11
FACILITIES	• Small groups welcome • Exclusive use options available • Restaurant and bar on site • Full board tariff • Use of Lodge dinghies and kayaks

ACCOMMODATION | LODGES

TREETOPS LODGE & ESTATE

Treetops Lodge & Estate is an award-winning retreat set within 2,500 acres of native forest, featuring trees up to 800 years old. Located in New Zealand's Māori heartland, the property combines luxury accommodation with access to natural landscapes and outdoor experiences.

The lodge's architecture reflects its surroundings, with an ecology-inspired design that blends with the environment. Guests can enjoy gourmet dining and a curated wine selection, alongside a range of activities across the estate. These include trout fishing in seven streams, access to four lakes, and over 70 kilometres of walking and adventure trails.

Experiences also include photography safaris, helicopter tours, 4WD excursions, and treks to waterfalls. The Wilderness Spa and outdoor Jacuzzi hot tubs provide opportunities for relaxation within the natural setting.

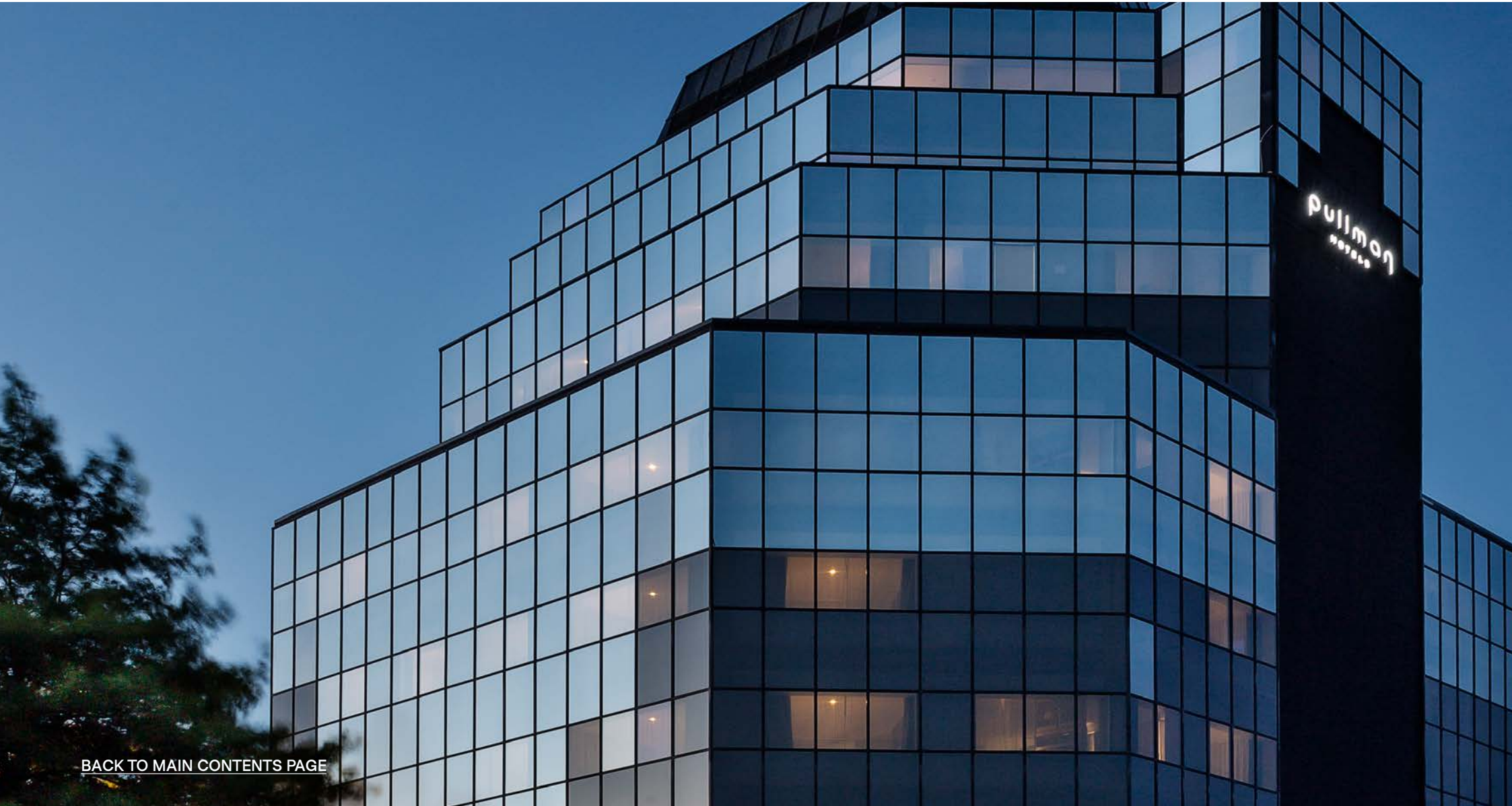
For golf enthusiasts, Treetops offers access to The Kinloch Club at Lake Taupō, featuring a Jack Nicklaus Signature Golf Course. The estate combines luxury, nature, and activity in a secluded forest environment.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Charmaine Schnetler
ADDRESS	351 Kearoa Road, RD1, Horohoro, Rotorua 3077
PHONE	+64 7 333 20266
EMAIL	reservations@treetops.co.nz
WEBSITE	www.treetops.co.nz
STAR RATING	5 Star
NUMBER OF ROOMS	1 Lodge Apartment, 8 Villas, 4 Lodge Rooms, 1 Pheasant Cottage
FACILITIES	• 2,500 acres of native forest • Game Reserve • 70km hiking trails • Estate to Plate

Accommodation

LODGES | **HOTELS** | GLAMPING | MOTELS | BED & BREAKFAST | BACKPACKERS & HOLIDAY PARKS



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COPTHORNE HOTEL ROTORUA

Copthorne Hotel Rotorua is a contemporary accommodation option located in a region known for its geothermal attractions and diverse holiday experiences. The hotel is well suited to both business and leisure travellers, offering convenient access to Rotorua's key sights and activities.

The property features 57 Superior guest rooms and one mini suite, providing comfortable and modern accommodation. Guests can expect a range of amenities designed to support a relaxing stay, along with the friendly service associated with New Zealand hospitality.

For business and events, Copthorne Hotel Rotorua offers five conference rooms equipped to host meetings, functions, and gatherings. Its facilities make it a practical choice for corporate travellers as well as those visiting for leisure.

Combining location, comfort, and functionality, Copthorne Hotel Rotorua provides a reliable base for exploring the region or conducting business.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Blair Chalmers
ADDRESS	328-348 Fenton Street, Rotorua 3010
PHONE	+64 7 349 8613
EMAIL	blair.chalmers@millenniumhotels.co.nz
WEBSITE	www.millenniumhotels.com/en/rotorua/copthorne-hotel-rotorua/
STAR RATING	4 Star
NUMBER OF ROOMS	58
NUMBER OF BEDS	115
FACILITIES	• Five meeting rooms • Lounge Bar • Private Functions • Public Bar

ACCOMMODATION | HOTELS

DISTINCTION ROTORUA HOTEL & CONFERENCE CENTRE

Distinction Rotorua Hotel is a 100% New Zealand owned and operated property located near the Whakarewarewa Forest, providing easy access to world-class mountain biking trails. Set within landscaped gardens, the hotel offers a relaxed base just minutes from Rotorua's city centre.

The hotel features a range of 4-star accommodation, including refurbished deluxe rooms, spacious suites, and family-friendly options such as interconnecting rooms. All rooms include modern amenities, including air-conditioning and Smart TVs with SKY channels.

Guests have access to a heated outdoor swimming pool, private grotto spas, and dedicated mountain biking facilities, including wash-down areas and secure storage. Complimentary Wi-Fi and guest parking are also provided.

Dining options include three onsite restaurants and cafés, as well as the D Bar, offering a welcoming space to relax. Distinction Rotorua also features the largest hotel-based conference centre in the city, catering to business events and group functions.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Alex Mabagos
ADDRESS	390 Fenton Street, Rotorua 3010
PHONE	+64 7 349 5200
EMAIL	reservations@distinctionrotorua.co.nz
WEBSITE	www.distinctionhotelsrotorua.co.nz
STAR RATING	4 Star
NUMBER OF ROOMS	133
NUMBER OF BEDS	255
FACILITIES	• 3 Restaurants and 1 bar on-site • Conference facilities • Outdoor heated swimming pool • Mountain Bike Facilities

ACCOMMODATION | HOTELS

IBIS ROTORUA

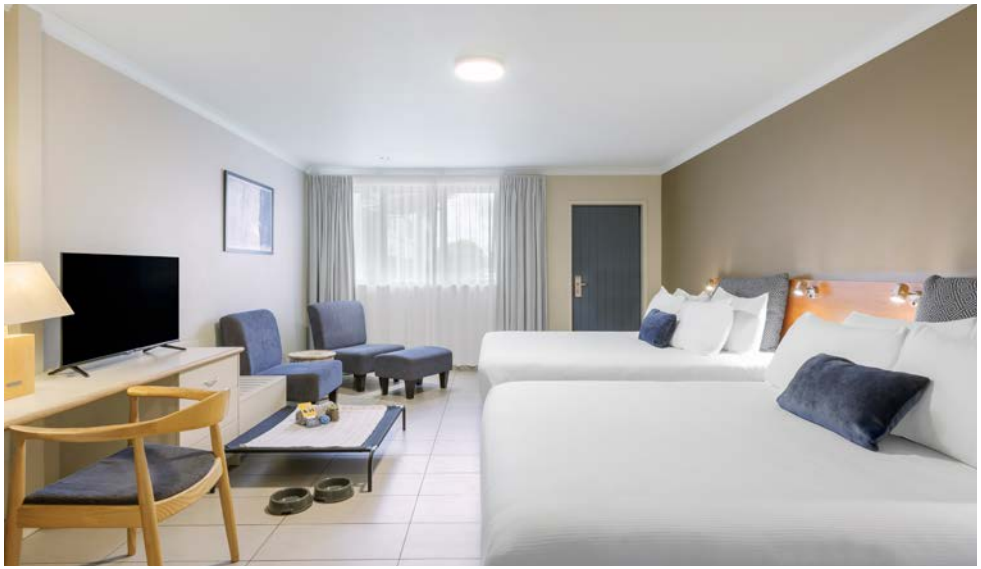
ibis Rotorua is a centrally located accommodation option offering affordable comfort in Rotorua's geothermal resort town. Situated just a short walk from the shores of Lake Rotorua, the hotel provides easy access to local attractions, dining, and activities.

Conveniently positioned in the heart of the city, ibis Rotorua is well suited to both leisure and business travellers. Its location also places it approximately 15 minutes from Rotorua Airport, making it accessible for visitors arriving by air.

The hotel offers a practical and comfortable base for exploring the region, with proximity to key points of interest and the natural beauty of the lakeside. Combining convenience, location, and value, ibis Rotorua provides a straightforward accommodation choice for those looking to experience the city and its surroundings.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Vanessa Price
ADDRESS	Lake End, Rangiuru Street, Rotorua 3010
PHONE	+64 7 346 3999
EMAIL	h1874-sb1@accor.com
WEBSITE	www.accorhotels.com
STAR RATING	3 Star
NUMBER OF ROOMS	145
NUMBER OF BEDS	211
FACILITIES	I-Restaurant is committed to providing high-quality, affordable meals with friendly and efficient service.



ACCOMMODATION | HOTELS

JETPARK HOTEL ROTORUA

JetPark Hotel Rotorua offers 4-star accommodation within walking distance of Rotorua's city centre, providing a convenient base for exploring the region. The hotel features 63 bright and modern rooms, designed with inspiration drawn from Rotorua's natural environment, including the blues of lakes and springs, the lightness of the forest, and the warm tones of the Redwoods.

A range of room types is available to suit different travellers, including Standard rooms, Apartments, and pet-friendly options. Each space is designed to provide comfort and functionality, catering to both short stays and longer visits.

JetPark Hotel Rotorua combines contemporary design with a central location, making it suitable for guests seeking accessible and well-appointed accommodation in the heart of the city.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Inus Rademeyer
ADDRESS	237 Fenton Street, Rotorua 3010
PHONE	0800 538 466
EMAIL	reservations@jetpark.co.nz
WEBSITE	www.jetparkrotorua.co.nz
STAR RATING	4 Star
NUMBER OF ROOMS	63
NUMBER OF BEDS	115
FACILITIES	• Small groups welcome • Small meeting facilities • Café on-site • Swimming pool and spa

ACCOMMODATION | HOTELS

MILLENNIUM HOTEL ROTORUA

Millennium Hotel Rotorua is centrally located between Government Gardens and Lake Rotorua, within walking distance of the city centre and Eat Street dining precinct. The hotel offers a range of accommodation options, including balcony rooms with geothermal lake views, Deluxe rooms with private spas, and access to an executive club lounge.

Guests can make use of facilities such as a gymnasium and thermally heated pools, or enjoy treatments at the onsite spa provided by trained therapists. Dining is available within the hotel, with restaurants and a lounge bar serving a variety of New Zealand-inspired cuisine in a relaxed setting.

The hotel caters to a wide range of travellers, combining comfort, location, and amenities. With a focus on manaakitanga, it aims to provide a welcoming experience that reflects Rotorua's cultural heritage and natural surroundings.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Pipiana Whiston
ADDRESS	1270 Hinemaru Street, Rotorua 3010
PHONE	+64 7 347 1234
EMAIL	millennium.rotorua@millenniumhotels.co.nz
WEBSITE	www.millenniumhotels.com/en/rotorua/millennium-hotel-rotorua
STAR RATING	4 Star
NUMBER OF ROOMS	227
NUMBER OF BEDS	359
FACILITIES	• Seven conference rooms which can cater for up to 350pax • Club lounge facilities • Day spa • Restaurants and bar

ACCOMMODATION | HOTELS

NOVOTEL ROTORUA LAKESIDE

Novotel Rotorua Lakeside Hotel offers 4.5-star accommodation in a prime lakefront location, providing direct access to the shores of Lake Rotorua. The hotel combines comfort with convenience, making it a suitable base for exploring the region.

Guests can relax in the spa's natural geothermal mineral pools, offering a rejuvenating experience. Dining is available at Atlas Restaurant, where a range of dishes are served in a welcoming setting.

Rooms are designed as calm and comfortable spaces, featuring earthy tones, wood furnishings, and large windows that highlight the surrounding scenery. Many rooms provide views of the lake, enhancing the overall stay.

Novotel Rotorua Lakeside Hotel brings together location, amenities, and contemporary accommodation, offering a well-rounded experience for visitors seeking both relaxation and easy access to Rotorua's attractions.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Vanessa Payne
ADDRESS	Lake End, Tutanekai Street, Rotorua 3010
PHONE	+64 7 346 3888
EMAIL	h1874-sb1@accor.com
WEBSITE	www.accorhotels.com
STAR RATING	4.5 Star
NUMBER OF ROOMS	199
NUMBER OF BEDS	313
FACILITIES	• 11 Conference and meeting spaces • Maximum seat capacity 350 pax

ACCOMMODATION | HOTELS

PRINCE'S GATE HOTEL

Prince's Gate Hotel is a heritage property dating back to 1897, combining original architectural charm with modern guest amenities. Located at the entrance to the Government Gardens, it is within walking distance of Rotorua's city centre, lakefront, Eat Streat, and thermal attractions.

The hotel offers over 50 individually styled rooms, each with its own character, along with complimentary Wi-Fi. Accommodation options include a range of configurations, such as the Duchess honeymoon suite. Guests can relax in thermally heated pools or a sauna, enhancing the overall stay.

Dining is available at Duke's Restaurant & Bar, which serves breakfast, lunch, and dinner daily, with options for group bookings and private dining on request. The hotel also offers High Tea and a selection of local wines.

With its long history and distinctive style, Prince's Gate Hotel remains a notable feature of Rotorua's tourism landscape, offering a unique and character-filled accommodation experience.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Victor Hao
ADDRESS	1057 Arawa Street, Rotorua 3010
PHONE	+64 7 348 1179
EMAIL	info@princesgate.co.nz
WEBSITE	www.princesgate.co.nz
STAR RATING	4 Star
NUMBER OF ROOMS	51
NUMBER OF BEDS	70
FACILITIES	• Bar and restaurant on site • Three conference rooms • Small groups welcome • Heated outdoor pools, private pool and sauna

ACCOMMODATION | HOTELS

PULLMAN ROTORUA

Pullman Rotorua is a 5-star hotel located in the heart of the city, just moments from the lakefront. It provides a central base for families, leisure travellers, business guests, and conference delegates exploring Rotorua's geothermal attractions.

The hotel features 130 well-appointed rooms and suites, along with facilities including a gym, day spa, restaurant, and bar. Guests can enjoy a full-service experience combining comfort, dining, and relaxation.

For business and events, Pullman Rotorua offers six modern meeting rooms equipped for conferences and functions. Its central location places visitors close to key attractions, including geothermal sites, forests, and cultural experiences, with Te Pā Tū and Polynesian Spa nearby.

Combining location, amenities, and contemporary design, Pullman Rotorua provides a comprehensive accommodation option suited to a wide range of travellers.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Dale McCourt
ADDRESS	1135 Arawa Street, Rotorua 3010
PHONE	+64 7 343 9750
EMAIL	dale.mccourt@accor.com
WEBSITE	www.pullmanrotorua.com
STAR RATING	5 Star
NUMBER OF ROOMS	130
NUMBER OF BEDS	160
FACILITIES	• Small and Large groups welcome • Six dynamic meeting rooms with hyper-connectivity • Barrel & Co. Bar and Grill • Sizzling Pit BBQ Terrace • Car Park

ACCOMMODATION | HOTELS

QUEST ROTORUA CENTRAL

Quest Rotorua Central offers apartment-style accommodation in the heart of Rotorua's CBD, within walking distance of restaurants, the lakefront, the hospital, the Events Centre, and the Sir Howard Morrison Performing Arts Centre.

Suitable for both corporate and leisure travellers, the property features Studio and One-Bedroom Apartments designed for comfort and convenience. Each apartment includes a living and dining area, fully equipped kitchen, laundry facilities, double glazing, free Wi-Fi, and a television with on-demand movie options.

The property also provides security features such as CCTV and proximity lock access, along with 24-hour onsite management for guest support. Its central location makes it a practical base for accessing key attractions, business venues, and cultural experiences, offering a well-equipped and accessible stay in Rotorua.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Karen Tasker
ADDRESS	1192 Hinemoa Street, Rotorua 3010
PHONE	+64 7 929 9808
EMAIL	host@questrotoruacentral.co.nz
WEBSITE	www.questapartments.co.nz/properties/north-island/rotorua
STAR RATING	4 Star
NUMBER OF ROOMS	35
NUMBER OF BEDS	35
FACILITIES	• Small groups welcome • All apartments have kitchen and laundry facilities

ACCOMMODATION | HOTELS

REGENT OF ROTORUA

Regent of Rotorua is a boutique hotel offering stylish, contemporary accommodation in the city centre. The property features 47 rooms, including newly added options, ranging from compact rooms for individuals or couples to spacious multi-bedroom suites suitable for families.

Each room is designed with modern décor and includes designer furnishings, luxury linens, bathrobes, complimentary Wi-Fi, and monsoon showers, with suites also offering soaker baths. The hotel combines comfort with a distinctive, design-focused atmosphere.

Guests can enjoy onsite facilities including a heated outdoor swimming pool, a private thermal mineral pool, and complimentary off-street parking. Dining is available at the Regent Room restaurant and bar, which serves breakfast, lunch, and dinner daily. The menu includes both degustation and à la carte options, with a focus on contemporary and plant-based cuisine.

Poolside dining is also available, enhancing the overall guest experience. Regent of Rotorua provides a central, well-appointed stay with a strong emphasis on style, comfort, and dining.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Georgina Torrington
ADDRESS	1191 Pukaki Street, Rotorua 3010
PHONE	+64 21 270 7708
EMAIL	georgina@brookserene.com
WEBSITE	www.regentrotorua.co.nz
STAR RATING	4.5 Star
NUMBER OF ROOMS	47
FACILITIES	• Central boutique hotel with superior rooms, bouttique suites, 2-bedroom suites and a 3-bedroom apartment • Conference/meeting rooms • FIT, business travellers, fmailies and small groups welcome • Award-winning restaurant, The Regent Room • Mountain Bike Storage and Wash Are

ACCOMMODATION | HOTELS

RYDGES ROTORUA

Rydges Rotorua is located on the edge of the Redwood Forest, overlooking the Whakarewarewa Geothermal Reserve. The hotel provides a convenient base for exploring Rotorua's natural and cultural attractions.

The property features 203 guest rooms designed for comfort, including a pillow menu to enhance rest. Recent refurbishments have updated a significant number of rooms, reflecting ongoing investment in guest experience.

Facilities cater to a wide range of visitors, including families and outdoor enthusiasts. Guests can enjoy a geothermally heated swimming pool, two hot pools, and a dedicated Play Zone for children. For those engaging in adventure activities, the hotel offers purpose-built facilities for cleaning mountain bikes and equipment.

Rydges Rotorua is 100% New Zealand owned and maintains a strong connection to the local community. Combining location, amenities, and family-friendly features, the hotel offers a comfortable and practical stay for a variety of travellers.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Kent Breeze
ADDRESS	10 Tryon Street, Whakarewarewa, Rotorua 3010
PHONE	+64 7 348 1189
EMAIL	kent_breeze@evt.com
WEBSITE	www.rydges.com/accommodation/new-zealand/rotorua/
STAR RATING	4 Star
NUMBER OF ROOMS	203
NUMBER OF BEDS	368
FACILITIES	• Two lobbies, one suitable for private group • Six conference rooms catering for 2 people up to 500 • Famous Chapmans buffet restaurant on site • Geothermal heated pool for year-round outdoor swimming • Mountain bike storage and cleaning

ACCOMMODATION | HOTELS

SUDIMA LAKE ROTORUA

Sudima Lake Rotorua is a 4-star hotel located on the shores of Lake Rotorua, within walking distance of the town centre, Polynesian Spa, and the main conference and events centre. The hotel offers views across the lake and provides a convenient base for both leisure and business travellers.

The property features well-appointed rooms, along with a restaurant and bar, creating a comfortable and functional stay. Guests can enjoy a geothermally heated swimming pool, and optional experiences such as Māori cultural performances and a hāngī buffet dinner.

Sudima Lake Rotorua also caters to conferences and events, with six meeting rooms accommodating up to 400 people. A range of facilities and services are available to support a relaxed and enjoyable visit.

Combining location, comfort, and value, the hotel offers a practical accommodation option for those visiting Rotorua for sightseeing, business, or events.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	James Niu
ADDRESS	1000 Eruera Street, Rotorua 3010
PHONE	+64 21 591 474
EMAIL	jamesn@hindmanagement.com
WEBSITE	www.sudimahotels.com/en/our-hotels/rotorua
STAR RATING	4 Star
NUMBER OF ROOMS	222
NUMBER OF BEDS	440
FACILITIES	• FIT, groups and families welcome • Restaurant and bar • Geothermally heated pool • Free parking • Bike wash and storage facilities

Accommodation

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Kokako Retreat

Pamū Purepod

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ACCOMMODATION | GLAMPING

KOKAKO RETREAT

Kokako Retreat is a secluded off-grid glamping experience set on a hill overlooking native forest and farmland. Designed for privacy and connection with nature, the retreat features three curved huts—a lounge, a combined kitchen and bathroom, and a bedroom—linked by short boardwalks.

Outdoor spaces include hammocks, beanbags, and a fire pit, creating a relaxed setting. Guests can enjoy an outdoor bath with uninterrupted views, offering privacy alongside sunrise and sunset vistas.

The surrounding native bush is home to a variety of wildlife. Visitors may hear the distinctive call of the endangered kōkako, and at night, the sounds of kiwi and sightings of native bats may be experienced.

A neighbouring Department of Conservation reserve provides walking tracks, including a trail leading to a waterfall. Kokako Retreat offers a quiet and immersive stay, combining comfort with a natural environment in a remote setting.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Jo Wilson
ADDRESS	851 Kapukapu Road, Rotorua 3096
PHONE	+64 27 515 5538
EMAIL	kokakoretreat@gmail.com
WEBSITE	www.canopycamping.co.nz/kokako-retreat
STAR RATING	Silver Qualmark
NUMBER OF ROOMS	1 (three pods, one is a bedroom)
NUMBER OF BEDS	1 with an additional pullout couch
FACILITIES	The package includes continental breakfast, tea, coffee, milk, fruit, and fresh bread. Upon advance request, guests can arrange cooked breakfast, evening meals, s'mores kits, luxury bathing packages, and massage treatments.

ACCOMMODATION | GLAMPING

PAMŪ PUREPOD

Pāmu PurePod is an off-grid luxury glass cabin designed for two, set within 350 acres of farmland just a short drive from Rotorua, followed by a brief nature walk. The retreat offers a private and secluded experience immersed in nature.

The PurePod features a glass roof and three glass walls with sliding doors, allowing uninterrupted views of the surrounding landscape. Guests can relax and connect with the natural environment, enjoying birdsong, sunrises, and sunsets from within the cabin. At night, minimal light pollution provides clear opportunities for stargazing.

The experience begins with guided directions to a secure car park, followed by a walk through the landscape to the cabin. Once there, guests have exclusive use of the space, designed for comfort while maintaining a close connection to the outdoors.

Pāmu PurePod offers a quiet, immersive escape focused on simplicity, privacy, and natural surroundings.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Stephanie Hassall & Holly Regnault
ADDRESS	5 Agrodome Road, 53 Dansey Road, Rotorua
PHONE	+64 21 630 160 or +64 21 323 658
EMAIL	stephanie.hassall@purepods.com or holly.regnault@purepods.com
WEBSITE	www.purepods.com/location/pamu
STAR RATING	5 Star
NUMBER OF ROOMS	1
NUMBER OF BEDS	1 King Bed
FACILITIES	• A fabulous Shower • Flushing Toilet • Crisp Linen • Cooking & Eating equipment • Assortment of games, local reference books, and a telescope

Accommodation

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Aura Accommodation

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Capri on Fenton

Sport of Kings Motel

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AURA ACCOMMODATION

Aura Accommodation is a centrally located property offering a personalised and relaxed Kiwi hospitality experience. Founded with a focus on connection and individuality, it combines comfortable accommodation with a welcoming atmosphere and a strong link to local culture and the surrounding region.

Situated just one block from the lakefront, Government Gardens, and Eat Streat, Aura provides easy access to Rotorua's central attractions and markets. The property features a range of spacious units, each equipped with a kitchenette, Sky TV, Netflix, and convenient off-street parking directly outside.

Guests can unwind in the geothermally heated outdoor pool or enjoy two private mineral pools after a day of exploring. Shared facilities include a BBQ area for socialising and a geothermal steam box offering a unique cooking experience.

With its combination of location, amenities, and friendly service, Aura Accommodation provides a comfortable and accessible base for independent travellers visiting Rotorua.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Ellen Tyrrell
ADDRESS	1078 Whakaue Street, Rotorua 3010
PHONE	+64 7 348 8134
EMAIL	info@aurarotorua.co.nz
WEBSITE	www.aurarotorua.co.nz
STAR RATING	4 Star
NUMBER OF ROOMS	23
NUMBER OF BEDS	63
FACILITIES	• Heated outdoor pool, and private mineral pools • Air Conditioning in all units | Solar energy installed • BBQ and thermal steambox cooking facilities • Free WIFI + Netflix access • Free bike storage

ACCOMMODATION | MOTELS

ARISTA OF ROTORUA

Arista of Rotorua is a locally owned and operated motel known for its personalised service and consistently strong guest reviews. Recognised among the top small hotels in New Zealand on Tripadvisor, it offers spacious and well-equipped accommodation for a comfortable stay.

Room sizes range from 62 square metres to a large three-bedroom Executive Apartment of 150 square metres, catering to a variety of travellers. Most rooms include private hot tubs, while all are fitted with thermal heating and air conditioning to ensure year-round comfort. Beds are triple-sheeted to maintain high hygiene standards.

For entertainment, rooms feature modern IPTV systems, allowing guests to securely cast content from their own devices. Arista of Rotorua combines generous space, practical amenities, and attentive service, making it a reliable and comfortable accommodation option in the region.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Morgen Waghorne
ADDRESS	296 Fenton Street, Rotorua 3010
PHONE	+64 7 349 0300
EMAIL	stay@aristaofrotorua.co.nz
WEBSITE	www.aristaofrotorua.co.nz
STAR RATING	4 Star
NUMBER OF ROOMS	16
NUMBER OF BEDS	57

ACCOMMODATION | MOTELS

CAPRI ON FENTON STREET

Capri on Fenton is a locally owned and operated motel offering self-contained accommodation with a focus on comfort and convenience. The property features 17 ground-floor units, including studios and one- and two-bedroom apartments, all equipped with super king beds, air conditioning, Sky TV, and kitchen facilities.

Each unit includes a large private spa pool, thermal heating, and free parking directly outside. Guests also have access to BBQ facilities and a guest laundry, with daily servicing provided.

Located close to Rotorua's city centre, Capri on Fenton is within walking distance of supermarkets and restaurants, and just a short drive from key geothermal attractions such as Te Puia and Whakarewarewa, as well as the Redwoods Forest and mountain biking trails.

The onsite tour desk can assist with booking local activities, including mountain biking, rafting, and scenic flights, making it a practical base for exploring the region.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Morgen Waghorne
ADDRESS	290 Fenton Street, Rotorua 3010
PHONE	+64 7 347 6126
EMAIL	stay@caprionfenton.co.nz
WEBSITE	www.caprionfenton.co.nz
STAR RATING	4 Star
NUMBER OF ROOMS	17
NUMBER OF BEDS	36

ACCOMMODATION | MOTELS

SPORT OF KINGS MOTEL

Sport of Kings Motel is centrally located just off the main street, offering a quiet and comfortable stay close to Rotorua's key attractions. The property features 16 ground-floor units, including studio rooms, one-bedroom spa apartments, and two-bedroom apartments accommodating up to six guests.

All units include kitchens or kitchenettes, individually controlled thermal heating, and complimentary filtered water. Most rooms offer private indoor spa pools, providing a relaxing space to unwind.

Guests also have access to shared facilities, including two public spa pools, a heated outdoor swimming pool, and a BBQ area with poolside seating. A small playground is available for younger visitors, making the property suitable for families.

Daily servicing is provided, ensuring a clean and comfortable environment throughout each stay. Located near the CBD, thermal attractions, cultural experiences, mountain biking trails, and lakes, Sport of Kings Motel offers a convenient base for exploring Rotorua.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Tristen
ADDRESS	6 Peace Street, Fenton Park, Rotorua 3010
PHONE	+64 7 348 2135
EMAIL	relax@sportofkingsmotel.co.nz
WEBSITE	www.sportofkingsmotel.co.nz
STAR RATING	4.5 Star
NUMBER OF ROOMS	16
NUMBER OF BEDS	52
FACILITIES	• Swimming Pool • Spa Pool • BBQ • Laundry Facilities • Bike Washing Area

ACCOMMODATION | MOTELS

SILVER FERN ROTORUA SUITES & SPA

Silver Fern Rotorua Suites & Spa is centrally located, offering comfortable and well-appointed accommodation close to Rotorua's main attractions. The property provides a relaxed and welcoming environment, suited to both short and extended stays.

The suites are spacious and designed for comfort, with most featuring private in-room spa pools. Guests can unwind in a peaceful setting after exploring the region. In addition to in-room amenities, the property includes a dedicated spa facility offering massage and facial treatments, providing further opportunities for relaxation.

With a focus on friendly service and convenience, Silver Fern Rotorua Suites & Spa offers a practical and comfortable base for visitors wanting to experience Rotorua while enjoying a restful and rejuvenating stay.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Josephine & Clinton Lovell
ADDRESS	326 Fenton Street, Rotorua3010
PHONE	+64 7 346 3849
EMAIL	stay@silverfernrotorua.co.nz
WEBSITE	www.silverfernrotorua.co.nz
STAR RATING	5 Star
NUMBER OF ROOMS	27
NUMBER OF BEDS	48
FACILITIES	• Private Spa Pools • Spa Studio for massage and facial treatments • Bike Storage • Courtesy Bicycles • Nespresso Coffee Machines

ACCOMMODATION | MOTELS

U HOTEL: URBAN LOUNGE SLEEPERY

Urban Lounge Sleepery is a centrally located accommodation in Rotorua, offering 32 rooms designed to suit families, groups, and both business and leisure travellers. The property combines modern comfort with shared co-working and co-living spaces, creating a welcoming and connected environment.

Most rooms feature balconies and ensuite bathrooms, while all include in-room IPTV systems that allow guests to securely cast content from their devices. Superfast fibre Wi-Fi is available throughout, supported by individual access points in each room for high-speed connectivity.

Guests can relax in the thermally heated outdoor pool, providing a comfortable space to unwind after a day of activities. With its central location and contemporary amenities, Urban Lounge Sleepery offers a practical and flexible accommodation option in Rotorua.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Suresh Subramaniam
ADDRESS	1286 Arawa Street, Rotorua 3010
PHONE	+64 7 348 8636
EMAIL	uls3010@uhotelgroup.com
WEBSITE	www.uhotelgroup.com/urban-lounge
STAR RATING	3 Star
NUMBER OF ROOMS	32
NUMBER OF BEDS	58
FACILITIES	• Small groups welcome • Co-working spaces • Communal Kitchen • Swimming Pool • Bike Storage

Accommodation

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DOOLAN'S COUNTRY RETREAT

Set among rolling rural hills, Doolan's Country Retreat offers a peaceful setting approximately 15 minutes drive from Rotorua city centre. The architecturally designed property centres around spacious communal areas, with views across the surrounding countryside, Lake Rotorua and towards Mount Tarawera.

Guests can relax in shared living spaces or explore the landscaped gardens and surrounding green areas. Homemade baking and a hot drink are provided on arrival, while breakfast includes fresh produce from the property's chickens and vegetable garden.

Doolan's Country Retreat is suited to guests seeking a relaxed rural stay with easy access to Rotorua and its surrounding attractions.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Louise Doolan
ADDRESS	165 Dalbeth Road, RD2, Rotorua 3072
PHONE	+64 27 449 7556
EMAIL	doolanscountryretreat@gmail.com
WEBSITE	doolanscountryretreat.co.nz
NUMBER OF ROOMS	5
NUMBER OF BEDS	5 (1 x King, 3 x Queen)
FACILITIES	• Small groups welcome • Board meetings

ACCOMMODATION | BED & BREAKFAST

PARKSIDE BOUTIQUE LODGE

Parkside Boutique Lodge is a tranquil accommodation set within rolling parklands near Mount Ngongotahā, offering a peaceful retreat just ten minutes from Rotorua's city centre. Surrounded by native bush and farmland, the lodge provides a relaxed rural setting with views of birds and grazing animals.

The lodge features four well-appointed rooms, including two Super King rooms, one Twin room, and one Queen room. Each room has its own ensuite and patio, with interiors inspired by Rotorua's natural environment to create a comfortable and distinctive stay.

Guests can enjoy a continental breakfast each morning, along with access to shared spaces such as the guest lounge. During warmer months, a solar-heated saltwater pool offers an additional place to relax.

Conveniently located near Rotorua's geothermal and adventure attractions, Parkside Boutique Lodge combines accessibility with a quiet countryside atmosphere, providing a comfortable and restful base for exploring the region.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Jenny McQueen
ADDRESS	15 Pioneer Road, Ngongotahā, Rotorua
PHONE	+64 27 390 6414
EMAIL	info@parksideboutiquelodge.com
WEBSITE	www.parksideboutiquelodge.com
NUMBER OF ROOMS	3 soon to be 4
NUMBER OF BEDS	4
FACILITIES	• Continental Breakfast • Small shared dining lounge

ACCOMMODATION | BED & BREAKFAST

ROBERTSON HOUSE

Robertson House is a heritage-listed villa and one of Rotorua's oldest homes, offering a bed and breakfast experience rich in local history. Recently renovated, the property combines historic character with updated comforts, providing a welcoming and relaxed atmosphere for guests.

Located within walking distance of Rotorua's town centre, Robertson House offers convenient access to the region's attractions while maintaining a peaceful setting. Guests can return after a day of exploring to unwind in a comfortable environment that reflects the home's heritage.

Hosted by Dave and Dee, the bed and breakfast provides a personalised stay, where visitors can enjoy both the charm of a historic residence and the ease of modern amenities. Robertson House presents an opportunity to experience Rotorua from a centrally located, character-filled accommodation.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Dave & Dee Chitty
ADDRESS	70 Pererika Street, Victoria, Rotorua 3010
PHONE	+64 27 412 5733 or +64 7 219 5324
EMAIL	robertson.house.nz@gmail.com
WEBSITE	www.robertsonhouse.co.nz
STAR RATING	3 Star
NUMBER OF ROOMS	4
NUMBER OF BEDS	4
FACILITIES	• Continental Breakfast • Tea & Coffee making facilities

ACCOMMODATION | BED & BREAKFAST

ROTORUA VIEWS B&B/APARTMENT

This accommodation offers a comfortable and well-appointed stay just a short drive from Rotorua's city centre and major attractions. Guests can choose between two spacious ensuite bedrooms upstairs, accessible by lift or stairs, featuring a queen or king bed, balcony, heating and air-conditioning, fridge, tea and coffee facilities, and Smart TVs. Breakfast is served daily in the guest dining and lounge area.

A self-contained apartment is also available downstairs with a private entrance. It includes two bedrooms with flexible sleeping arrangements, a living area with kitchenette and sofa bed, and a bathroom with laundry facilities. The apartment can accommodate up to five guests, with breakfast not included.

Guests have access to Wi-Fi and Netflix throughout. For mountain bikers, the property provides secure bike storage and a workshop with tools, and is located five minutes from the Redwoods/Whakarewarewa Forest trails.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Annie Thode
ADDRESS	2 Linden Place, Matipo Heights, Rotorua 3015
PHONE	+64 7 350 1297 or +64 21 212 2108 or +64 27 448 1021
EMAIL	info@rotoruaviews.co.nz
WEBSITE	www.rotoruaviews.co.nz
NUMBER OF ROOMS	2x B&B rooms; 1x 2-befroom self-contained apartment
NUMBER OF BEDS	2x B&B beds; 3 or 4 apartment beds (1x Queen, 1x King, or 2x Singles, 1 Sofa Bed)
FACILITIES	Guests have access to complimentary bikes, free off-street parking, and Wi-Fi throughout the property, along with continental and cooked breakfast included for bed and breakfast stays.

Accommodation

LODGES | HOTELS | GLAMPING | MOTELS | BED & BREAKFAST | **BACKPACKERS & HOLIDAY PARKS**

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Haka House

Rock Soild Backpackers & Group Accommodation

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ACCOMMODATION | BACKPACKERS & HOLIDAY HOMES

HAKA HOUSE

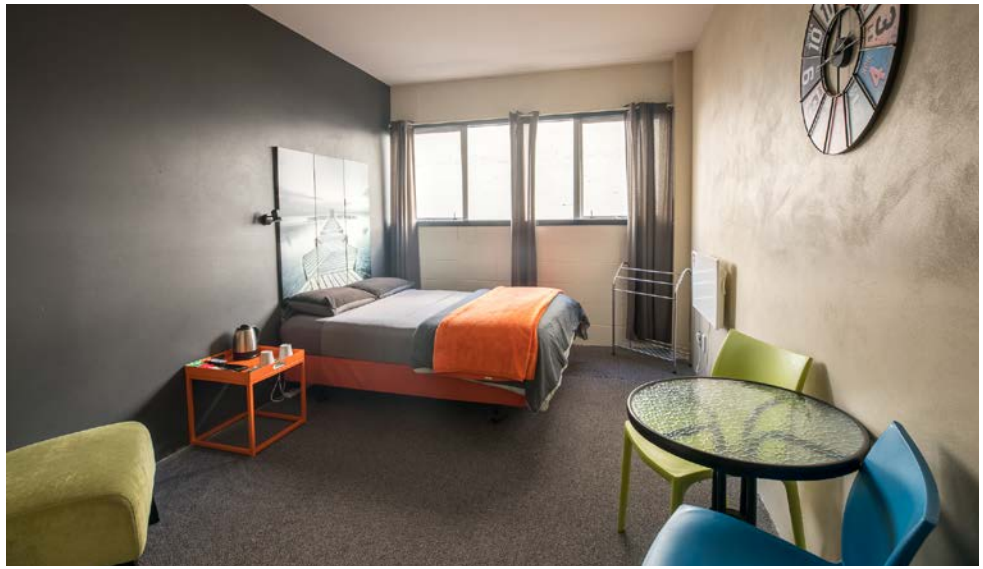
Haka House Rotorua is centrally located accommodation offering a welcoming base in the heart of Rotorua, close to natural attractions and cultural experiences. Situated opposite Kuirau Park, guests have easy access to a free geothermal park, playground, and weekend markets, while nearby forests and lakes provide opportunities for outdoor activities and mountain biking.

The property caters to a wide range of travellers, including solo visitors, couples, families, and groups, with options ranging from dormitories to private rooms. Designed to encourage connection, Haka House features shared spaces such as a dining and living area, movie room, and outdoor BBQ area.

Modern décor and artwork by local artists create a vibrant and comfortable environment. With a focus on hospitality and local knowledge, the team provides support and recommendations to help guests make the most of their stay. Haka House Rotorua combines accessibility, comfort, and a social atmosphere, offering a flexible accommodation option for exploring the region.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Nadine Hartl
ADDRESS	1278 Haupapa Street, Rotorua 3010
PHONE	+64 24 167 6238
EMAIL	nadinehartl@hakahouse.com
WEBSITE	www.hakahouse.com/rotorua
NUMBER OF ROOMS	62
NUMBER OF BEDS	218
FACILITIES	• Dormitories and private rooms with comfortable bedding and storage options • Communal spaces: 3x fully equipped communal kitchens, dining area, lounge pool, foosball tables, and outdoor area with BBQ



ACCOMMODATION | BACKPACKERS & HOLIDAY HOMES

ROCK SOLID BACKPACKERS & GROUP ACCOMMODATION

Rock Solid Backpackers & Group Accommodation is a Qualmark Silver-rated inner-city hostel offering a range of options for large groups, families, couples, and solo travellers. Located in the centre of Rotorua, it is just steps from Tutanekai Street, home to shops, cafés, the Thursday Night Market, and the Eat Streat dining precinct.

The hostel provides a variety of room types, including dormitories, female-only dorms, and private rooms with either shared or ensuite facilities, catering to different preferences and budgets. With a 4-star backpacker rating, it combines value with comfort.

Guests can relax between activities with communal features such as weekly movie nights, or visit the onsite Basement Cinema for a selection of films. The property also offers access to The Wall, an indoor climbing facility located below, where guests can watch or participate.

Rock Solid provides a central, social, and activity-focused accommodation experience, making it a practical choice for travellers exploring Rotorua.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Belinda Hargreaves
ADDRESS	1140 Hinemoa Street, Rotorua 3010
PHONE	+64 27 463 7939
EMAIL	belinda@thebackpackergroup.co.nz
WEBSITE	www.rocksolidrotorua.co.z
STAR RATING	5 Star
NUMBER OF ROOMS	33
NUMBER OF BEDS	144
FACILITIES	Ensuite rooms, standard rooms, dormitories, and a premium group wing specially designed for groups; communal kitchen and lounge; laundry. Groups of all sizes welcomed.

ACCOMMODATION | BACKPACKERS & HOLIDAY HOMES

TASMAN HOLIDAY PARKS ROTORUA

This accommodation offers a range of options designed to suit different travel styles and budgets, providing a comfortable "home away from home" experience. Guests can choose from modern self-contained motel rooms, cosy cabins, or camping sites.

Motel rooms are well-equipped with kitchenettes, bathrooms, air conditioning, and entertainment features, with configurations suitable for up to six guests. Cabins provide a more affordable option, offering essential amenities and access to shared kitchen and bathroom facilities.

For those travelling with tents, caravans, or motorhomes, powered and non-powered camping sites are available, supported by communal amenities including fresh water, kitchens, and lounge areas.

With flexible accommodation choices and shared facilities, the property caters to solo travellers, families, and groups seeking a practical and relaxed stay in Rotorua.

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Kat Samuel
ADDRESS	1495 Pukuatua Street, Rotorua 3010
PHONE	+64 7 777 2997
EMAIL	rotorua.manager@tasmanhoildayparks.com
WEBSITE	www.tasmanholidayparks.com/rotorua
NUMBER OF ROOMS	17
NUMBER OF BEDS	62
FACILITIES	• Thermal Pool • TV Room • Kids Room • Playground • Jumping Pillow

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ELITE ADVENTURES

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Trent Neilsen
ADDRESS	43A Holland St, Rotorua 3010
PHONE	+64 7 347 8282
EMAIL	eliteadventures@xtra.co.nz
WEBSITE	www.eliteadventures.co.nz
MAXIMUM CAPACITY	15 pax
TIME TO ALLOW	Eco Thermal Morning Tour: Half day (4 hours) Cultural Eco Tour: Full Day (8 hours) Eco Thermal Full Day: Full Day (8 hours) Elite-Cultural Afternoon Tour: Half day (3 hours) Tribal Footprints Tour: Half day (4hours)
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Comfortable shoes, water bottle, jacket, sunscreen

Elite Adventures is an award-winning Rotorua-based tour operator with 25 years of experience. Its local guides bring decades of expertise in leading international visitors through the region's distinctive natural and cultural landscapes, ensuring safe, comfortable and informative journeys.

The company offers immersive geothermal and volcanic tours of Rotorua, featuring colourful hot springs, erupting geysers, active boiling mud pools, dramatic volcanoes and lush native forest.

Experiences are delivered in small groups of no more than 15 people, creating an intimate and personalised way to explore the region's most iconic natural attractions.

TOHU EXPERIENCES

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Adrian Ashmore
ADDRESS	Te Puia, Hemo Road, Rotorua 3010
PHONE	+64 7 348 4290
EMAIL	adrian@hetohu.com
WEBSITE	www.multidayadventures.co.nz
TIME TO ALLOW	3-4 Hours
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Activewear, comforatble shoes, water bottle, clothing to suit weather conditions, sunscreen, swimwear & towel

Multi-Day Adventures offers exclusive tours that showcase the stunning Rotorua region in unique and exciting ways. Guests enjoy safe, high-quality adventure experiences paired with superb accommodation, cuisine and expert guiding.

Each journey can include activities such as white-water rafting the world's highest commercially rafted waterfall, mountain biking 1111 metres down a dormant volcano, as well as hiking, kayaking, rock climbing and abseiling.

Every tour is tailored to individual preferences and abilities, ensuring a personalised experience of the region's highlights.

REDWOODS FOREST MOUNTAIN BIKE TOUR

This guided Redwoods Forest experience introduces mountain biking with bike fitting and safety briefing. Riders explore over 140km of tracks suited to all skill levels during a 3–4 hour ride through forest trails.

ŌKERE WATERFALL RAFTING TOUR

This rafting experience features Grade 5 rapids and three waterfalls up to 7 metres, including the world's largest commercially rafted waterfall. Set in native bush within a narrow gorge rich in Māori history, it offers an adventurous and scenic journey.

EXCLUSIVE ROTORUA SIGHTSEEING E-BIKE TOUR

This private cycling tour follows Te Ara Ahi from Hemo Gorge, offering an easy ride with scenic views and local storytelling. Departing daily at 9am, it requires advance booking and a minimum of two participants.

NATURE CONNECTIONS ROTORUA NZ

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Robbie Owen
ADDRESS	157 Kawaha Point Road, Rotorua 3010
PHONE	+64 27 451 9345
EMAIL	natureconn@xtra.co.nz
WEBSITE	www.natureconnections.co.nz
MAXIMUM CAPACITY	10
TIME TO ALLOW	4.5-8.5 hours (Tour Dependant)
DISABILITY ACCESS/FACILITIES	No
WHAT VISITORS SHOULD BRING	Comfortable shoes, water bottle, jacket, sunscreen

Nature Connections operates fully guided small-group experiences throughout Rotorua, led by knowledgeable local guides who bring the region's landscapes and stories to life through engaging interpretation.

Each journey highlights dynamic geothermal features, striking volcanic formations, tranquil lakes, dense native bush, and an abundance of indigenous bird species.

Alongside the natural environment, guests are introduced to the cultural heritage of the area, including the traditions, narratives, and historical influences of both Māori and European communities.

These tours combine scenery and storytelling to create a deeper understanding of Rotorua's environment and its evolving human history.

GEOTHERMAL WONDERLAND & BOAT CRUISE

This full-day geothermal tour visits Wai-o-Tapu and Waimangu, featuring Lady Knox Geyser, mud pools, and crater lakes. It includes a Lake Rotomahana cruise, guided commentary, and return transport from Rotorua.

GEOTHERMAL WONDERLAND

This half-day geothermal tour visits Wai-o-Tapu and Waimangu, featuring Lady Knox Geyser, mud pools, and volcanic landscapes. It includes guided commentary, accommodation transfers, and a 2.5km walk suitable for most fitness levels.

FULL DAY GEOTHERMAL AND CULTURAL

This full-day tour combines Wai-o-Tapu and Waimangu with cultural experiences at Whakarewarewa. It includes a Redwood Forest visit, guided commentary, café lunch, and return transport from Rotorua.

READY 2 ROLL TOURS & TRANSFERS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Alan & Carleen Dahya
ADDRESS	16 Kipling Cresent, Owhata, Rotorua 3010
PHONE	+64 21 258 9887
EMAIL	bookings@ready2roll.co.nz
WEBSITE	www.ready2roll.co.nz
MAXIMUM CAPACITY	Groups of 11, 16, 19.
TIME TO ALLOW	4.5-8 hour (Tour Dependant)
DISABILITY ACCESS/FACILITIES	Not ramps, but there is an extra step used to help
WHAT VISITORS SHOULD BRING	Whatever you wish

Based in Rotorua, the company provides private transfers and tours, including pickups to and from Auckland International Airport, Rotorua Regional Airport transfers, and transportation services throughout the North Island.

All transfers and tours are exclusively private, with no shared ride options offered. Travel arrangements can also extend beyond standard routes, with a driver-guide available to assist throughout New Zealand as required.

All tours are designed for private groups only, offering complete flexibility with departure times and itineraries. Rather than following a fixed schedule, experiences are guided to suit guest interests, with the ability to pause or adjust plans when points of interest arise.

The service focuses on personalised travel, where visitors often arrive as strangers and depart with lasting connections.

TOWN & COUNTRY TOURING

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Jane Wootton
ADDRESS	State Highway 36, Ngongotahā, Rotorua 3097
PHONE	+64 27 381 8433
EMAIL	info@tctouring.co.nz
WEBSITE	www.tctouring.co.nz
MAXIMUM CAPACITY	200+
DISABILITY ACCESS/FACILITIES	No

Town & Country Touring provides transport solutions for conferences, incentives, and group travel throughout Rotorua and the wider North Island. Services include airport transfers, function transport, and customised half-day, full-day, or multi-day itineraries.

The company offers a fleet ranging from vans and minibuses to 53-seat coaches, accommodating a variety of group sizes. Professional drivers ensure a high standard of service and safety, supporting a smooth and reliable travel experience.

Town & Country Touring can manage transport logistics for the duration of an itinerary and assist with recommendations for activities, attractions, and venues. Optional tour guiding services are also available.

With a focus on flexibility and customer needs, the team works with clients to plan transport arrangements and provide tailored solutions based on specific requirements.

XQUIZIT LIMOUSINES & TOURS

CONTACT INFORMATION | ADDITIONAL INFORMATION

CONTACT	Anne Norton
ADDRESS	19 Uta Street, Rotorua 3015
PHONE	+64 27 475 2298
EMAIL	info@xquizit.co.nz
WEBSITE	www.zquizit.co.nz
MAXIMUM CAPACITY	1 x 16 Seater Mercedes Sprinter, 3 x 11 Seater Mercedes Sprinters, 1 x 6 seater Mercedes Viano, 1 x Mercedes Sedan
DISABILITY ACCESS/FACILITIES	No

The company offers private airport transfers both locally and to and from Auckland Airport, ensuring direct and personalised travel.

A range of touring options are available, including full and half day tours within Rotorua and other destinations such as Taupō, Tauranga, Mount Maunganui and Hamilton.

All tours and transfers are private, allowing flexibility and a tailored experience for each group.

Services extend across the North Island, enabling customised itineraries to suit individual travel preferences, schedules, and interests.

Professional drivers provide a reliable and comfortable journey, with a focus on convenience and personalised service throughout.

Restaurants, Cafés and Bars

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Eat Streat

Rotorua Night Market

Black Swan Restaurant

Brew Craft Beer Pub

Capers Café + Store

Ciabatta Café & Bakery

Duke's Bar & Restaurant

Eastwood Café

El Mexicano Zapata Express

Good Eastern Taphouse

Hana Lodge Restaurant

Le Café de Paris

Mekong Buffalo

Pig & Whistle Historic Pub

Poco Tapas and Wine Bar

River's Catch

Scope Rotorua

Stratosfare Restaurant & Bar

Te Puia - Pātaka Kai

The Fainting Goat

The Regent Room

Urbano Bistro

Mr Wolf

Ōkere Falls Store + Craft Beer Garden

Spa City Noodle Bar

Restaurants, Cafés and Bars

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FOOD & BEVERAGE

EAT STREAT

Ever-changing fluorescent lighting and activity from hungry wanderers make this bustling inner-city dining precinct a go-to spot for locals and visitors alike. With 14 different eateries and bars to choose from, come here with plenty of time to wander your way from place to place. Burgers to beers, pizzas to Pinot Gris, Eat Streat is a haven for eating and drinking, and if you're wondering where everyone is on a Saturday night, this spot is your best guess.

LOCATION MORE INFO

FOOD & BEVERAGE

ROTORUA NIGHT MARKET

Every Thursday from 5:00pm to 8:30pm, central Rotorua comes alive with music, food and local crafts. The atmosphere is lively, with a steady flow of locals and visitors sampling a range of street food, from dumplings and doughnuts to burritos and burgers. A variety of ethnic cuisines as well as local kai (food) are all on offer here, and while you're snacking you can pull up a chair to a shared table and be entertained by local musicians.

When you've filled up on food, it's definitely worth perusing the art, craft and clothing stalls too as some of the best local makers come here to sell their wares, and there's nothing quite like chatting to the artisan responsible for making your new mittens, beanie, soap or satchel.

The event runs weather permitting.

LOCATION MORE INFO

FOOD & BEVERAGE

BLACK SWAN RESTAURANT

- Black Swan Restaurant offers panoramic lake views and a refined dining experience.
- Its à la carte menu focuses on seasonal New Zealand cuisine, served for breakfast and dinner.
- Boutique fine dining options are available, ideal for couples and small groups.

LOCATION MORE INFO

Seating	Standing	Private Dining
-	-	-

FOOD & BEVERAGE

BREW CRAFT BEER PUB

- Home of Croucher Brewing's craft beer, Rotorua's only craft beer brewery boasting award winning beers and roasted coffee.
- 5-time winner of Rotorua's Most Outstanding Bar, 12 tap beers and ciders. Award winning wines and spirits.
- Craft food experience, locally sourced foods tailored to suit your requirements. Craft menus, set menus and group discounts available.

LOCATION MORE INFO

Seating	Standing	Private Dining
140	250	Yes

FOOD & BEVERAGE

CAPERS CAFE + STORE

- Part of the Rotorua community for over 20 years, delivering classic Kiwi hospitality to visitors and locals.
- Breakfast, lunch and dinner menus available, along with a hearty selection of cabinet meals, world-famous salads and cakes.
- Serving fair-trade Organico Coffee along with an extensive Tea Menu from NZ producers Webster's Tea, Libertine Blends, and Noble & Sunday Tea Merchants.

LOCATION MORE INFO

Seating	Standing	Private Dining
105	-	-

FOOD & BEVERAGE

CIABATTA CAFE & BAKERY

- Award winning best café in Rotorua 2021.
- One of Rotorua's hidden gems. You'll find Ciabatta Café & Bakery in the middle of an industrial area, offering award winning breads and pastries as well as pretzels, turnovers, streusel, croissants and fresh ciabatta sandwiches.
- Suitable for dine-in for small or large groups, or plenty of options to grab when 'on the go".

LOCATION MORE INFO

Seating	Standing	Private Dining
70	-	-

FOOD & BEVERAGE

DUKE'S BAR & RESTAURANT

- Discover Rotorua's finest at Duke's Bar & Restaurant. More than a century old, this charming establishment offers award-winning cuisine, New Zealand beverages, and elegant dining. Open daily from 7am till late.

LOCATION MORE INFO

Seating	Standing	Private Dining
140	250	Yes

FOOD & BEVERAGE

EASTWOOD CAFE

- Eastwood Café is located in Whakarewarewa Forest at Scion Research, within the award-winning carbon-zero building Te Whare Nui o Tuteata
.
- It is known for its wood-fired pizzas, prepared in a Mediterranean-style stone oven at the pizza bar.
- The café is open for breakfast, lunch, and early dinner, with late-night dinner available until 8pm on Fridays.

LOCATION MORE INFO

Seating	Standing	Private Dining
140	250	Yes

FOOD & BEVERAGE

EL MEXICANO ZAPATA EXPRESS

- Known as the best Mexican outside of Mexico this award winning restaurant offers a wide range of Mexican dishes.
- El Mexicano Zapata Express is 2021's award winning restaurant takeaway and quality street food provider.
- Offering free salsa lessons on Tuesdays, live music on the weekends and a great atmosphere everyday of the week.

LOCATION MORE INFO

Seating	Standing	Private Dining
60	80	No

FOOD & BEVERAGE

GOOD EASTERN TAPHOUSE

- Located near the Whakarewarewa Forest, the venue is a convenient stop for visitors exploring the hiking and biking trails or spending time at the lake.
- The menu features a range of dishes prepared by in-house chefs, offering options to suit different tastes.
- A selection of Good George Brewing craft beers and ciders is available on tap.

LOCATION MORE INFO

Seating	Standing	Private Dining
200	Large Venue	Yes

FOOD & BEVERAGE

HANA LODGE RESTAURANT

- Hana Lodge Restaurant offers panoramic views across surrounding farmland and Lake Rotorua, providing a scenic dining setting that reflects the local landscape.
- The restaurant is open daily for breakfast, lunch, and dinner, with a lounge bar available for drinks and casual dining.
- Hana Lodge provides a fine dining experience, featuring seasonal menus and multi-course set dining options. These are paired with a curated selection of New Zealand wines.

LOCATION MORE INFO

Seating	Standing	Private Dining
-	-	-

FOOD & BEVERAGE

LE CAFÉ DE PARIS

- Award-winning 2021 Best French Café in New-Zealand.
- A unique and authentic French café in Rotorua. Enjoy the French crêpe and the macaron, just as if you were in France.
- You will feel like you have just found yourself in the middle of a Parisian café, but without the jet lag.

LOCATION MORE INFO

Seating	Standing	Private Dining
60	-	-

FOOD & BEVERAGE

MEKONG BUFFALO

- Mekong Buffalo is an Asian Fusion restaurant with flavours from different Asian Cuisines, blended together, into creative and delicious watering fusion dishes.
- The concept is sharing-plate dining concept, located in the heart of Rotorua CBD.
- Fully licensed with a great selection of cocktails, Mekong Buffalo has a menu with something for everyone.

LOCATION MORE INFO

Seating	Standing	Private Dining
100	-	Yes

FOOD & BEVERAGE

PIG & WHISTLE HISTORIC PUB

- Pig & Whistle Historic Pub offers a wide range of New Zealand craft beer and cider on tap and New Zealand wines to complement great pub food served by friendly staff who will make your visit one you'll want to repeat.
- Centrally located in a classic piece of bold 1940's architecture, the Pig & Whistle is a local landmark with a great history.
- Live bands and entertainment are hosted every Friday and Saturday from 10pm. The performances feature a mix of rock, pop, and a variety of other genres, offering a lively late-night atmosphere.

LOCATION MORE INFO

	Seating	Standing	Private Dining
Outside	100	150-200	Yes
Inside	50	100	
Upstairs	40	85	

FOOD & BEVERAGE

POCO TAPAS AND WINE

- Intimate, stylish space located in Rotorua's city centre just off Eat Streat.
- Delicious tapas style menu that changes seasonally, making the most of locally sourced ingredients.
- Warm and welcoming atmosphere, amazing service.

LOCATION MORE INFO

Seating	Standing	Private Dining
45	45	No

FOOD & BEVERAGE

RIVER'S CATCH

- River's Catch is an upmarket fish-n-chips-n-more shop tucked away in the tree-lined suburban streets of Sunnybrook with a unique point of difference: A little Filipino flavour.
- Proprietor Isabel loves to have fun with flavours, adding her own touch to traditional Kiwi comfort foods by harkening back to her Filipino heritage.
- Highly recommended are the RC Battered Fish on Between Bread (Isabel's nickname for the somewhat sweet, traditional Filipino bread roll called pandesal made in Rotorua by Adoughbro), adobo fish tacos, slaw with miso dressing, Smash Burgers, and, for a punch of sugary goodness, the battered and fried stroopwaffle. For more simple options for fish and chip options, these also feature on the manual.

LOCATION MORE INFO

Seating	Standing	Private Dining
10	-	-

FOOD & BEVERAGE

SCOPE ROTORUA

- Award Winning - Cafe of the Year, People's Choice 2018.
- An oasis in the centre of town, close to shopping and banks, offering award-winning coffee, wine, beer and cuisine. Don't just take our word for it, check out our reviews for what our customers have to say.
- Catering available for packed lunches, conference enquiries and small business gatherings - pick up only.

LOCATION MORE INFO

Seating	Standing	Private Dining
55	60	-

FOOD & BEVERAGE

STRATOSFARE RESTAURANT & BAR

- Set amongst the stars atop Mount Ngongotahā, Skyline Rotorua's Stratosfare Restaurant and Bar is home to some of New Zealand's best award-winning cuisine.
- Enjoy a delicious lunch or dinner featuring a stunning array of freshly prepared and cooked-to-order dishes highlighting locally sourced seafood, meat and produce.
- The contemporary ambience features luxurious Italian marble, granite, schist, timber and David Trubridge lights, while the panoramic view of Lake Rotorua is a sight to behold.
- Breakfast options avaialble for groups on request.

LOCATION MORE INFO

Seating	Standing	Private Dining
350	1000	Yes

FOOD & BEVERAGE

TE PUIA - PĀTAKA KAI

- Pātaka Kai is the only restaurant in the world that overlooks a geyser as magnificent as its powerful Pōhutu Geyser.
- Dine for brunch on the deck or lunch inside while enjoying the full view through our floor-to-ceiling windows.
- For unique evening dining, guests can experience the dinner buffet, where Pōhutu is lit up.
- Each dish features a twist of authentic Māori cuisine and is crafted with locally sourced, freshly prepared ingredients by award-winning chefs.

LOCATION MORE INFO

Seating	Standing	Private Dining
120	N/A	No

FOOD & BEVERAGE

THE FAINTING GOAT

- The menu is designed for sharing and is suited to both small and large groups.
- The signature cocktail range features ingredients sourced from New Zealand's emerging artisan distilleries.
- A selection of New Zealand craft beers is available on tap, including both well-known and smaller independent brews.

LOCATION MORE INFO

Seating	Standing	Private Dining
100	N/A	Breakfast

FOOD & BEVERAGE

THE REGENT ROOM

- The Regent Room is the perfect restaurant for everything from intimate dining to a business occasion.
- Experience a superb selection of award-winning, contemporary New Zealand cuisine designed to highlight locally sourced ingredients. Elegant cocktails and a sensational boutique wine list complement the menu.
- The Regent Room embodies an oasis of calm and charm with incredible service.

LOCATION MORE INFO

Seating	Standing	Private Dining
80	100	Yes

FOOD & BEVERAGE

URBANO BISTRO

- Smart, casual café by day.
- Bistro dining by night.
- Suitable for casual and intimate dining, business meetings, family gatherings and corporate functions.

LOCATION MORE INFO

Seating	Standing	Private Dining
90	100	No

FOOD & BEVERAGE

MR WOLF

- Located in a beautiful historic building in the heart of Rotorua, Mr Wolf has quickly become a local and visitor favourite.
- Stylish and unique interior with British racing green accents, art deco touches, and industrial concrete finishes.
- Serving Okere Falls roasted coffee, a delicious seasonal menu with plenty of vegan options and cabinet food options.
- Epic NZ craft beer library alongside cocktails, wine and cider.
- Exclusive venue hire for private functions available at request.

LOCATION MORE INFO

Seating	Standing	Private Dining
85	140	Yes

FOOD & BEVERAGE

ŌKERE FALLS STORE + CRAFT BEER GARDEN

- Retro-style café with a large outdoor space, perfect for soaking up the relaxed atmosphere of Okere Falls, located on the shores of Lake Rotoiti and Okere Awa (Kaituna).
- Something for everyone: house-roasted coffee, a delicious menu for breakfast, lunch and dinner (selected nights), and the famous Friday Burger Night.
- Extensive selection of NZ craft beer and vegan-friendly options.
- Recognised as NZ's best eco-friendly café. The team is dedicated to walking softly on the whenua, ensuring a sustainable future for our tamariki.

LOCATION MORE INFO

Seating	Standing	Private Dining
100	200	Yes

FOOD & BEVERAGE

SPA CITY NOODLE BAR

- Spa City Noodle Bar is a Szechuan cuisine–inspired Asian noodle bar, focused on bringing fresh handmade noodles and dumplings to both locals and visitors.
- The eatery features a modern, open kitchen and a cosy atmosphere, with a commitment to authentic Sichuan flavours.
- The space is designed for quick and affordable lunch and dinner options, as well as takeaway.

LOCATION MORE INFO

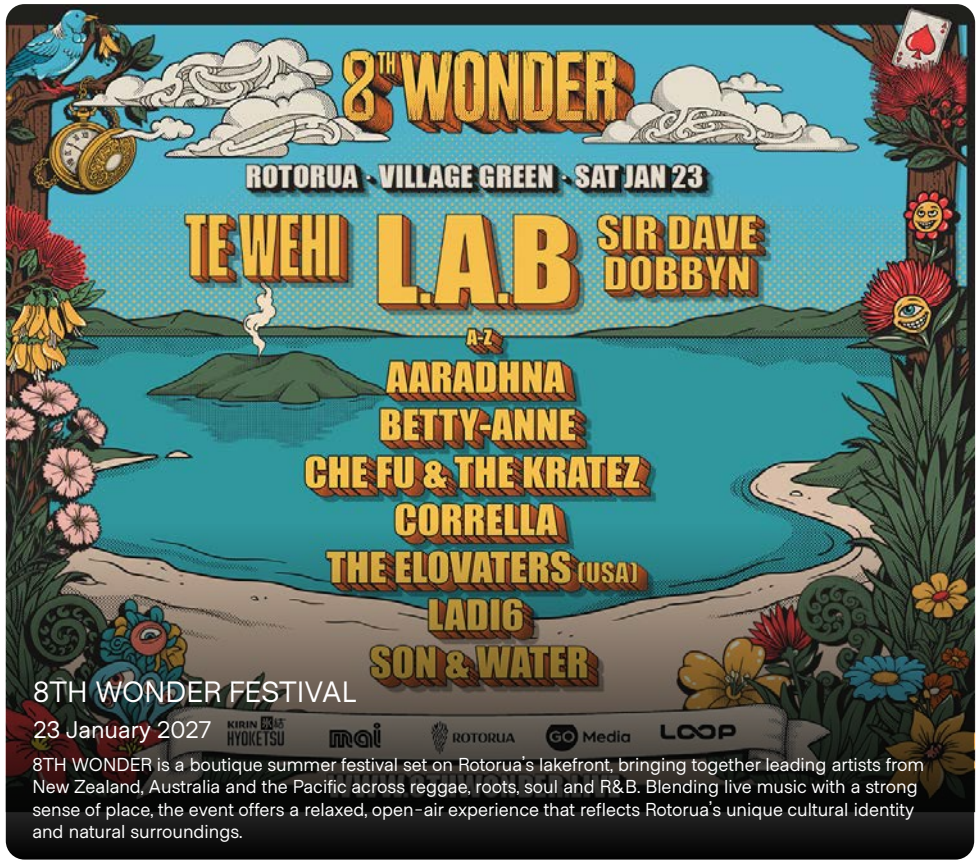
Seating	Standing	Private Dining
30	-	Yes

Rotorua Events

TĒRĀ TE AUAHI

15 January - 14 February 2027

Tērā te Auahi is an interpretation of the 1886 eruption of Tarawera, one of New Zealand's most catastrophic natural disasters, and remains a powerful and haunting chapter in the nation's history.



8TH WONDER FESTIVAL

23 January 2027

8TH WONDER is a boutique summer festival set on Rotorua's lakefront, bringing together leading artists from New Zealand, Australia and the Pacific across reggae, roots, soul and R&B. Blending live music with a strong sense of place, the event offers a relaxed, open-air experience that reflects Rotorua's unique cultural identity and natural surroundings.

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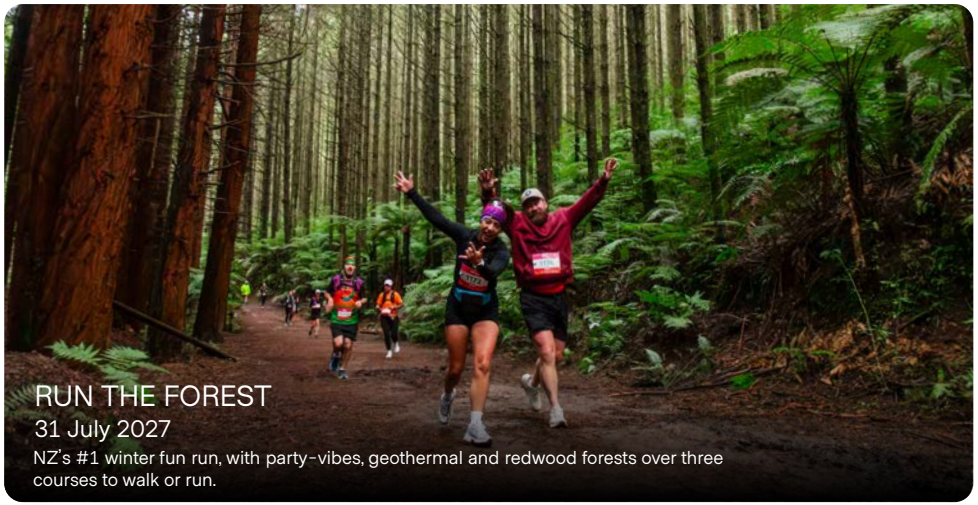
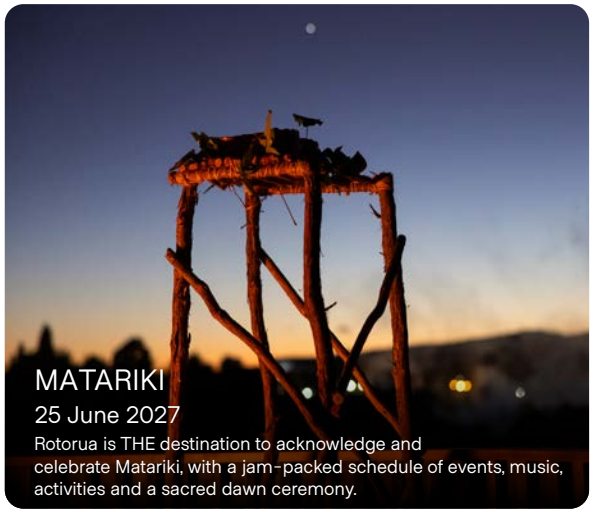
Rotorua Events



RUN THE FOREST

31 July 2027

NZ's #1 winter fun run, with party-vibes, geothermal and redwood forests over three courses to walk or run.



MATARIKI

25 June 2027

Rotorua is THE destination to acknowledge and celebrate Matariki, with a jam-packed schedule of events, music, activities and a sacred dawn ceremony.

WHAKA 100 MTB MARATHON

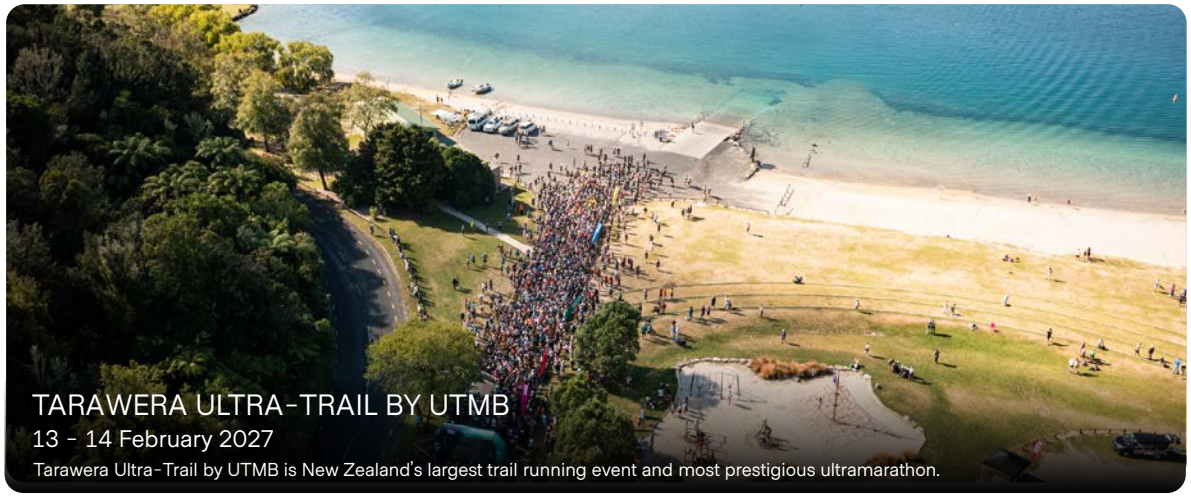
23 - 25 October 2027

Founded in 2007, the Whaka 100 has created a growing reputation as the toughest MTB marathon in the Southern Hemisphere.

ROTORUA MARATHON

01 May 2027

The Rotorua Marathon is New Zealand's oldest and most iconic marathon, taking runners on a scenic full loop around Lake Rotorua since 1965.



TARAWERA ULTRA-TRAIL BY UTMB

13 - 14 February 2027

Tarawera Ultra-Trail by UTMB is New Zealand's largest trail running event and most prestigious ultramarathon.

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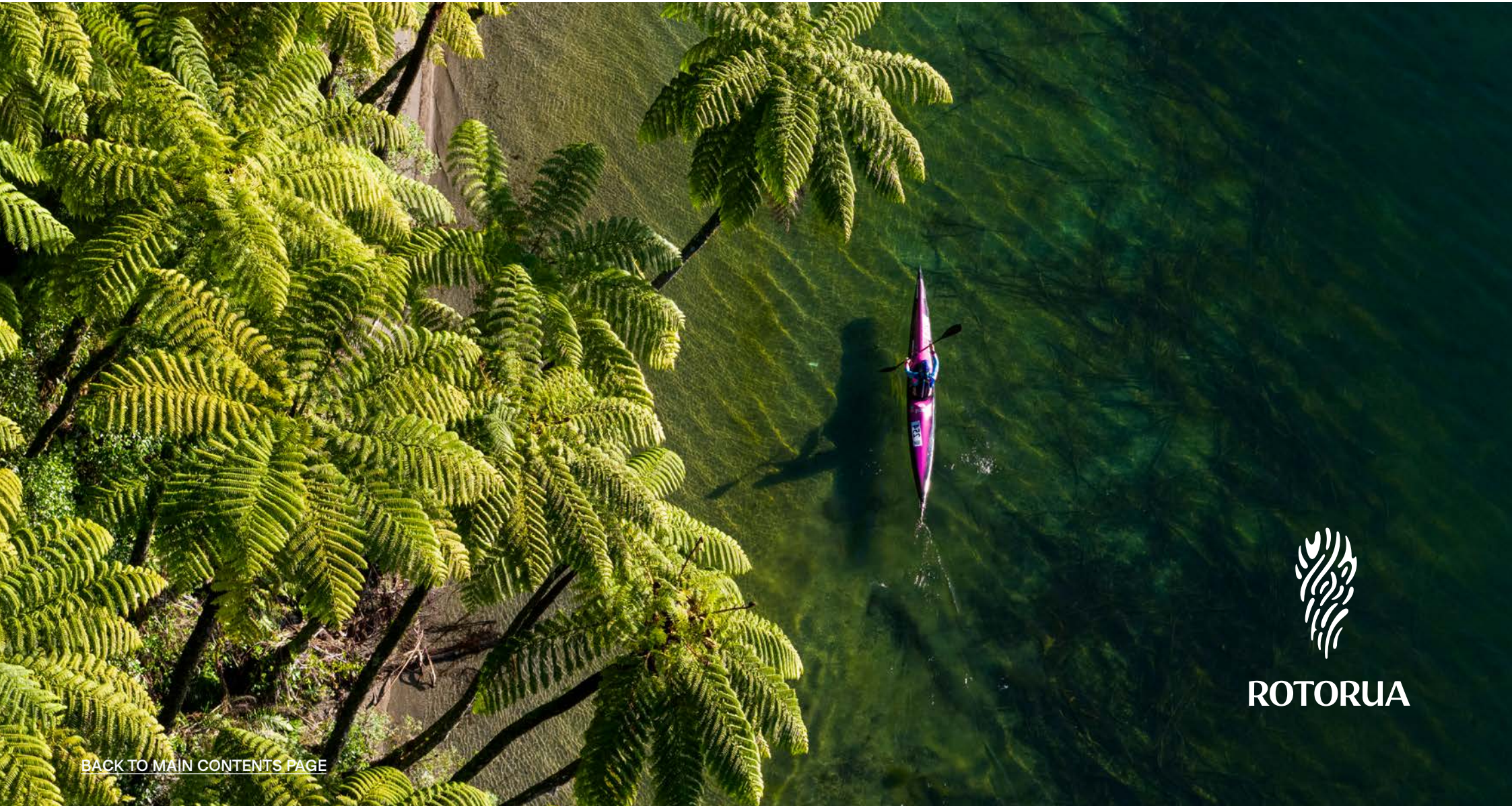
Ngā mihi nui.

Thank You.



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